



RefWorks Updates

UK User Group

Introductions



ProQuest
RefWorks



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Agenda

- Write-N-Cite & RCM Updates
- Language Support Update
- Question and Answer
- RefWorks and ExLibris: What it means for customers
- Legacy to New RefWorks Migration
- The Next steps for RefWorks

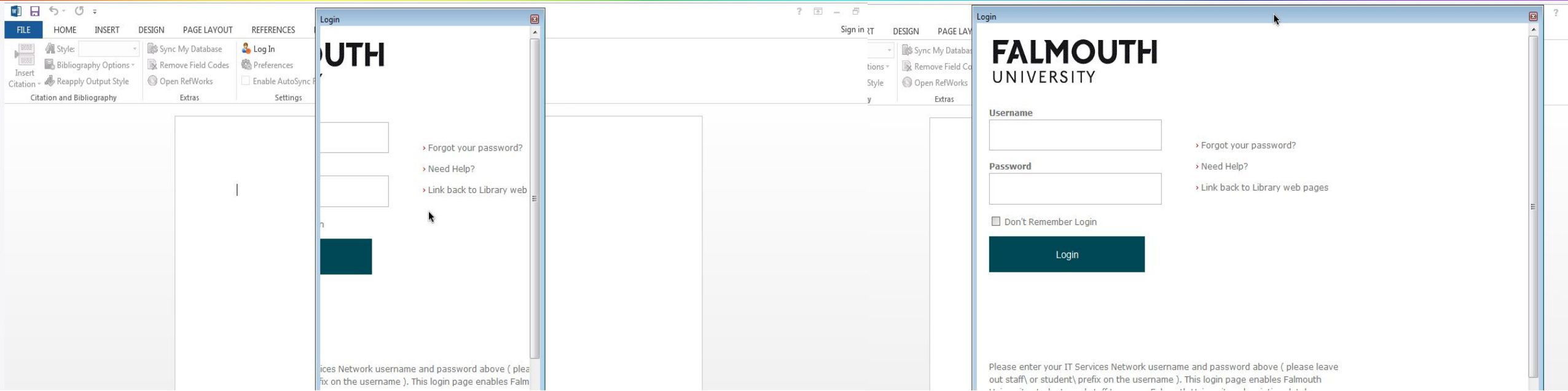


Write N Cite and RCM Fixes

Write N Cite

- 70+ bug fixes to Write N Cite in 2017
- Created IT version with No Notifications
- Enabled Notifications for updates
- Fixed installer

Write N Cite Fixes - Shibboleth Login pages truncated

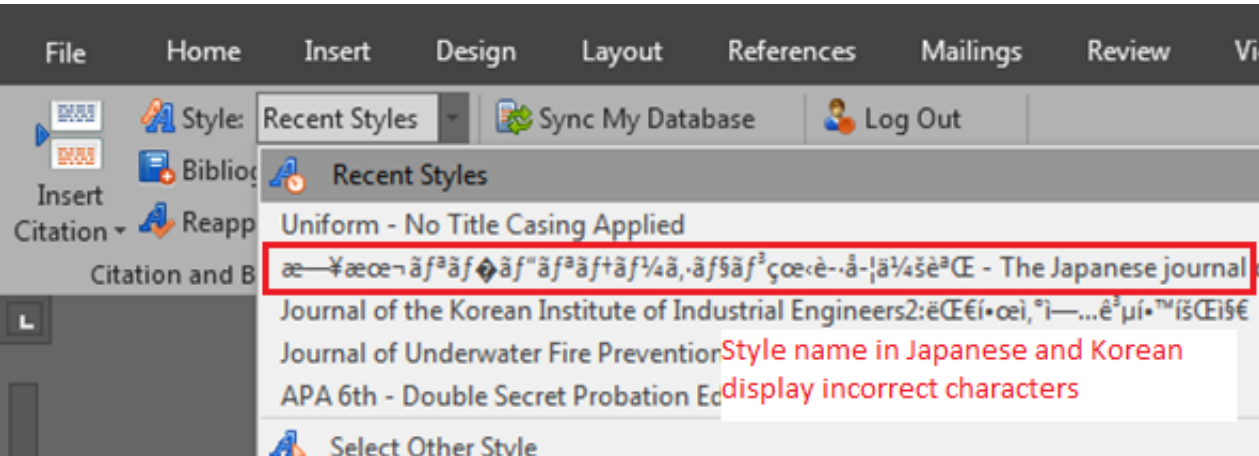


Before

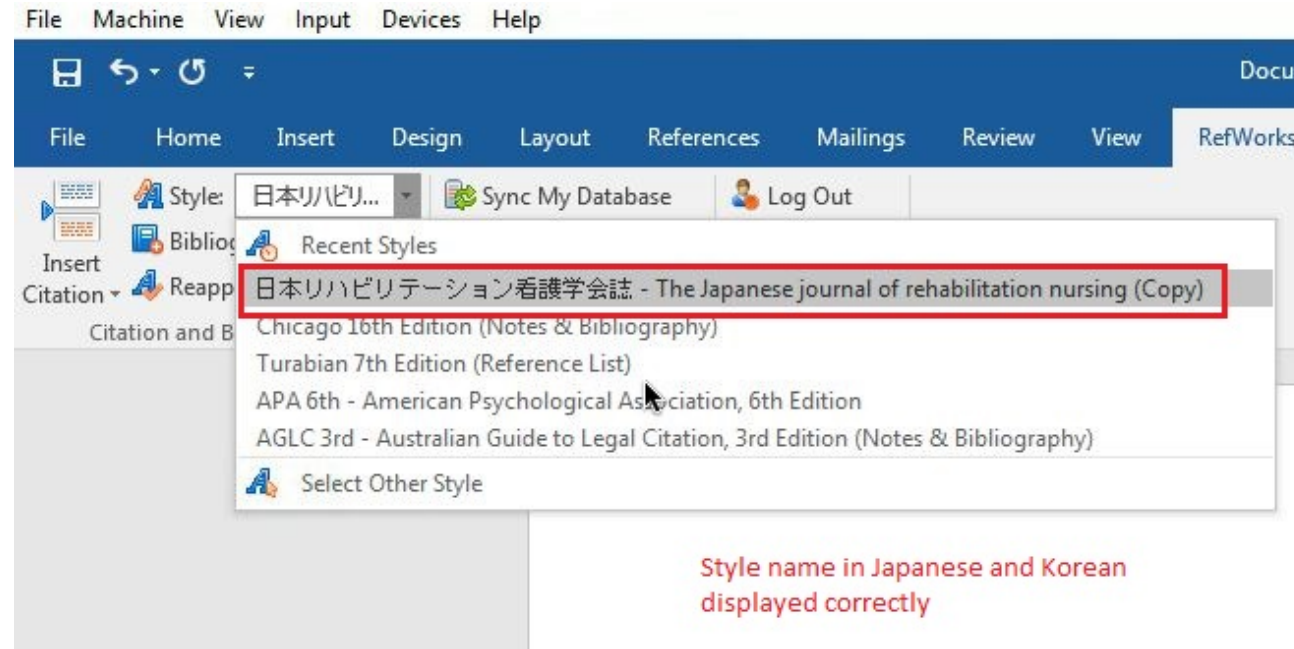
After

Prior to the fix, Shibboleth Login pages were being truncated. This fix resized the Login screen to allow Shibboleth users to Login properly.

Write N Cite Fixes - Japanese and Korean characters



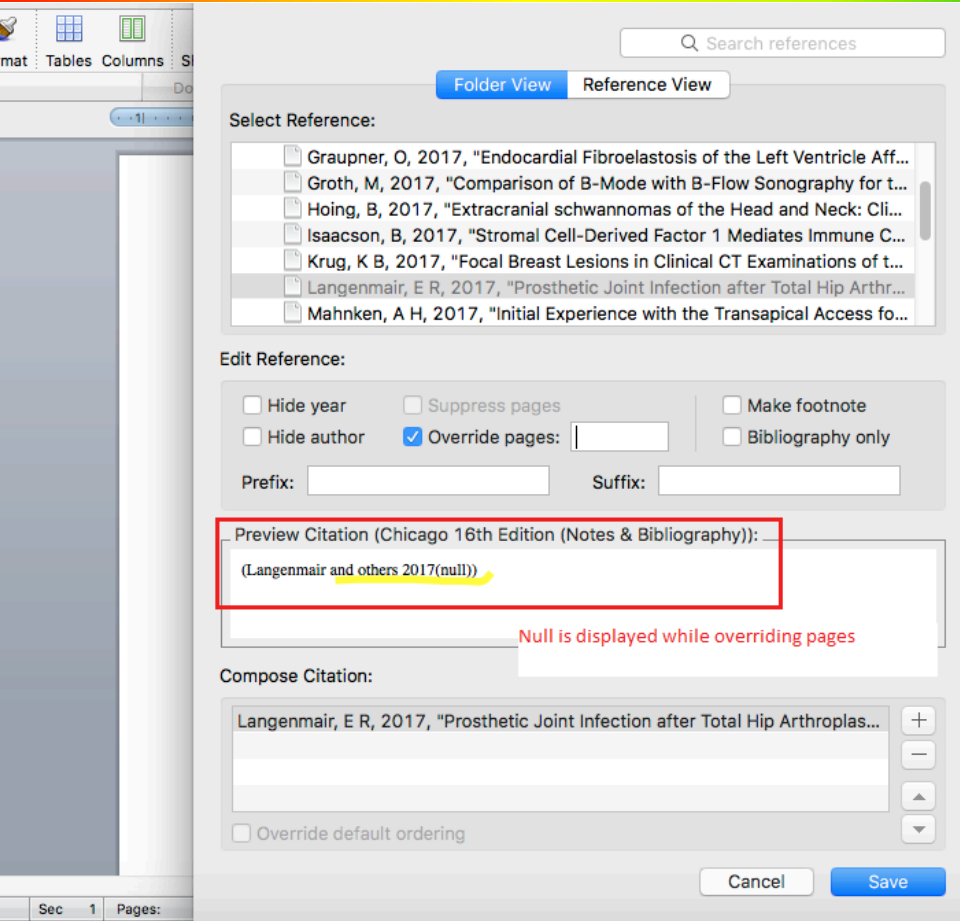
Before



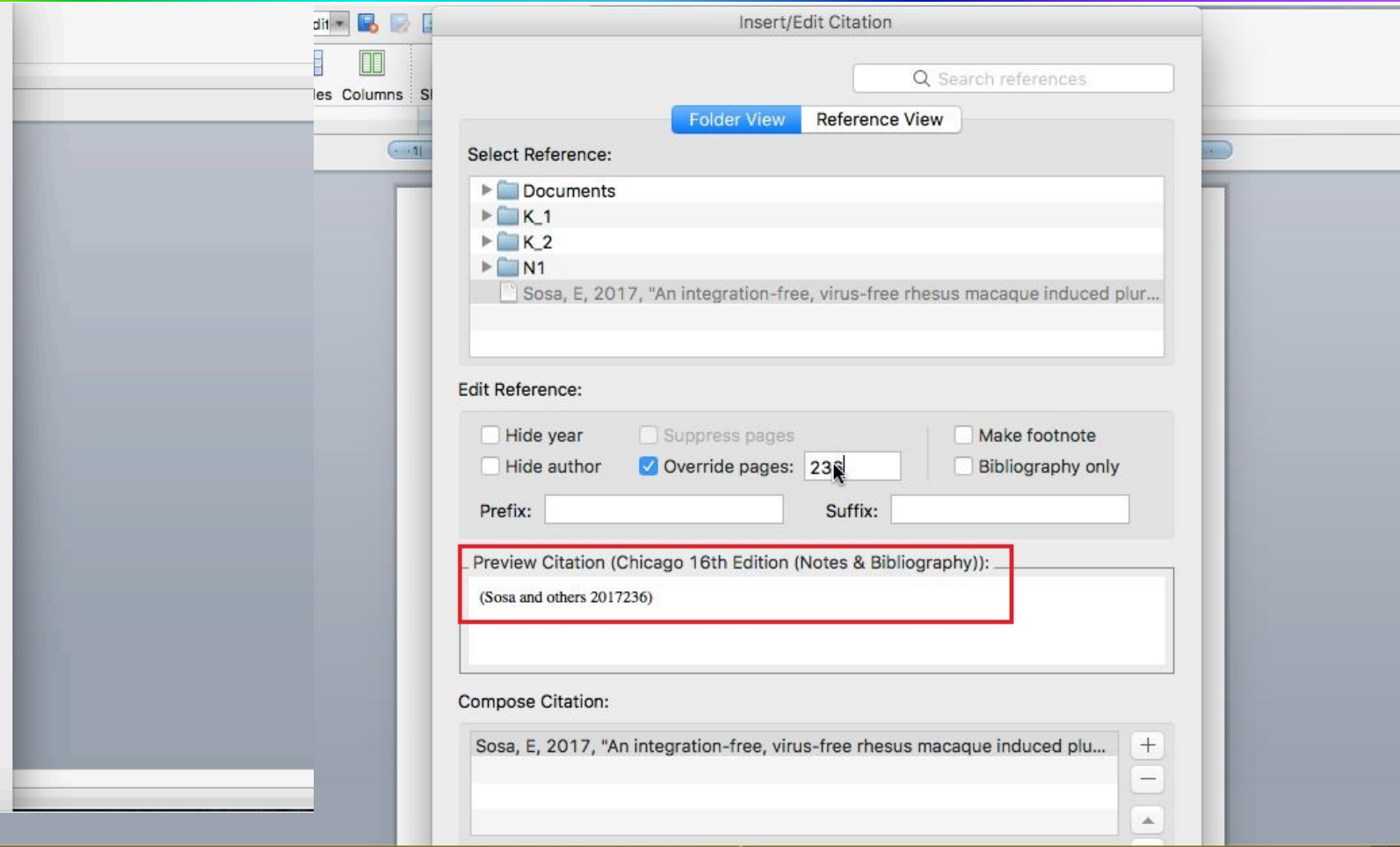
After

Japanese and Korean characters were being displayed incorrectly. With this fix now Japanese and Korean characters are being displayed correctly.

Write N Cite Fixes - override pages "null"



Before



After

When a user attempted to override pages "null" was being displayed. With this fix, the null error has been eliminated.

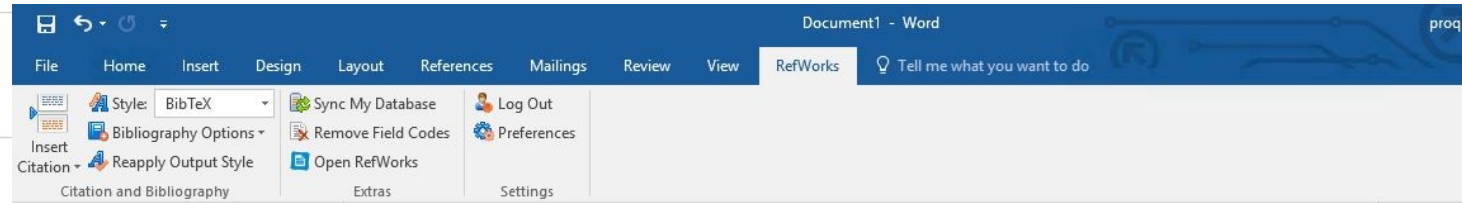
Write N Cite Fixes - BibTeX style Break Line Tag



Correct footnote is displayed using BibTeX style

```
1 @book{
author={Battaglia, Jean-Luc},
year={2008},
title={Heat transfer in materials forming processes: with exercises and solutions},
publisher={ISTE Ltd.; J. Wiley},
address={London; Hoboken, N.J.},
pages={358},
note={Jean-Luc Battaglia; "First published in France in 2007 by Hermes Science/Lavoisier entitled "Transfers thermiques dans les procédés de mise en forme des matériaux : cours et exercices corrigés"--T.p. verso; Includes bibliographical references (p. [341]-353) and index; Ch. 1. Fundamentals of Heat Transfer -- Ch. 2. Finite Element Method -- Ch. 3. Heat Transfer in Casting Processes -- Ch. 4. Heat Transfer in Machining Processes.},
abstract={"This book deals with the solution of thermal problems in various processes, such as molding, cutting, welding or grinding, involved in working with or manufacturing materials." "Two approaches are presented for each type of application. The first is analytical, leading to general solutions that are well-adapted to the needs for the engineer at the time of the first dimensioning of the processes. This approach also provides tools for fast analysis with respect to the contribution of each transfer in a total assessment." "The second approach is based on the finite element method. This method makes it possible to solve each problem with greater precision but at the
```

Before



Footnote is displayed as
 with BibTeX Style

```
1 @book{<br/> author={Prinz and Fickler},<br/> year={2007},<br/> title={Google},<br/> series={Ullstein},<br/> publisher={Ullstein},<br/> address={Berlin},<br/> volume={41264},<br/> edition={Orig.-Ausg.},<br/> isbn={3548412645},<br/>}
```

After

When a user selected the BibTeX style, and inserted a reference as a footnote, a Break Line Tag
 would appear. This fix eliminated the
 Tag.

Write N Cite Fixes - Publisher WNC "Unknown"

or change a program

Publisher name was displayed as "Unknown"

a program, select it from the list and then click Uninstall, Change, or Repair.

Uninstall Change R

ne

6

141 (64-bit)

opment Kit 8 Update 141

T Framework 4 Client Pro

T Framework 4 Extended

ice Professional Plus 2013

ual C++ 2010 x64 Redistr

ual C++ 2010 x86 Redistr

ual Studio 2010 Tools for

x 54.0.1 (x86 en-US)

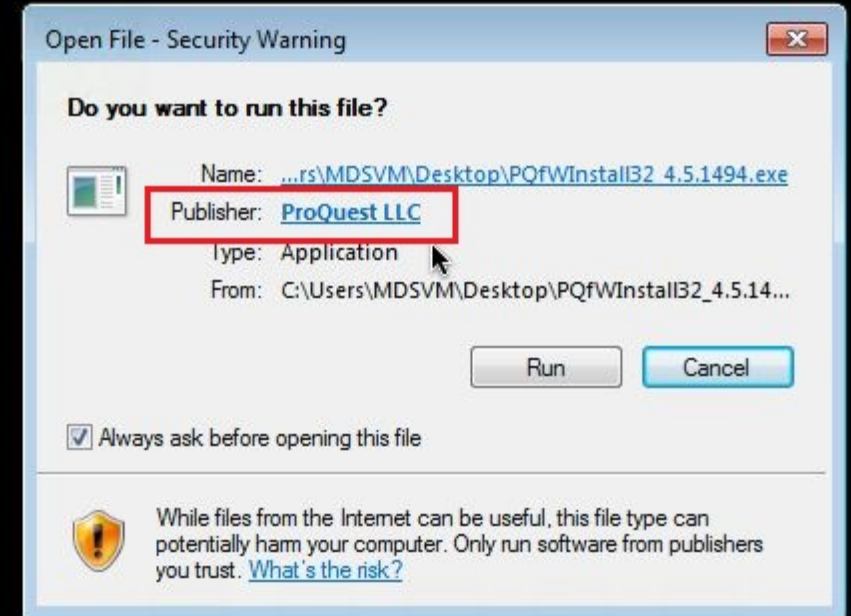
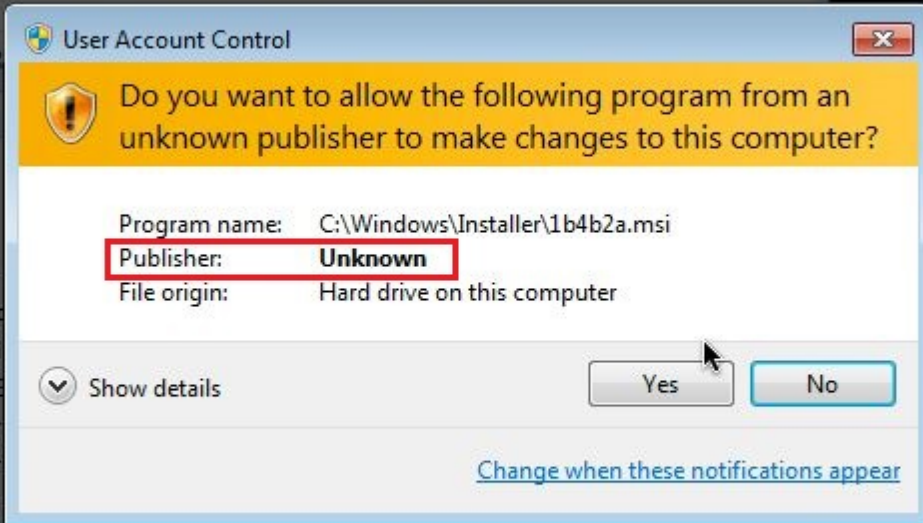
enance Service

tualBox Guest Additions 5.1.22

ayer

(64-bit)

Mozilla	7/28/2017	89
Mozilla	7/28/2017	2
Oracle Corporation	7/25/2017	
VideoLAN	8/21/2017	
win.rar GmbH	8/23/2017	

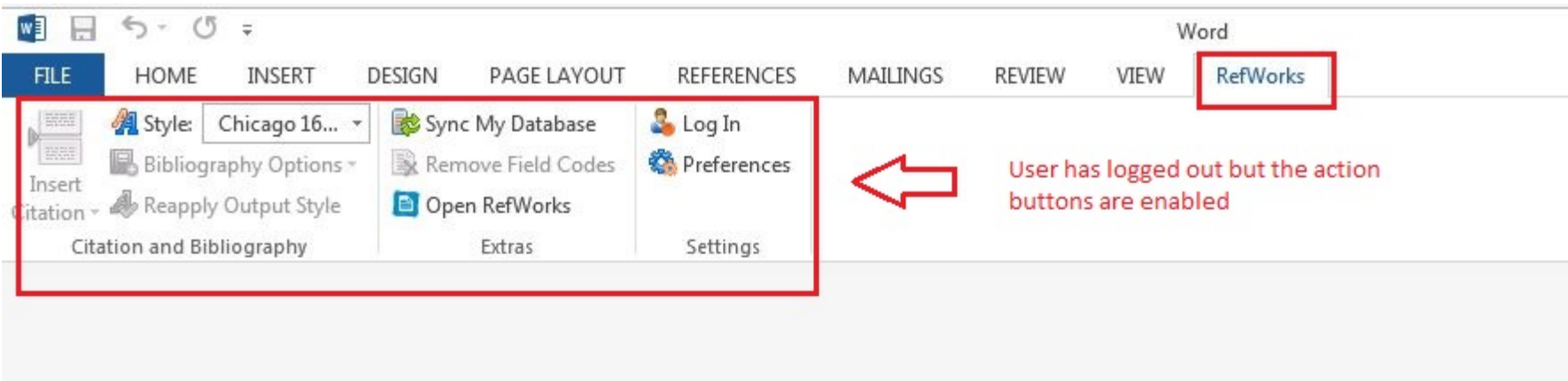


Before

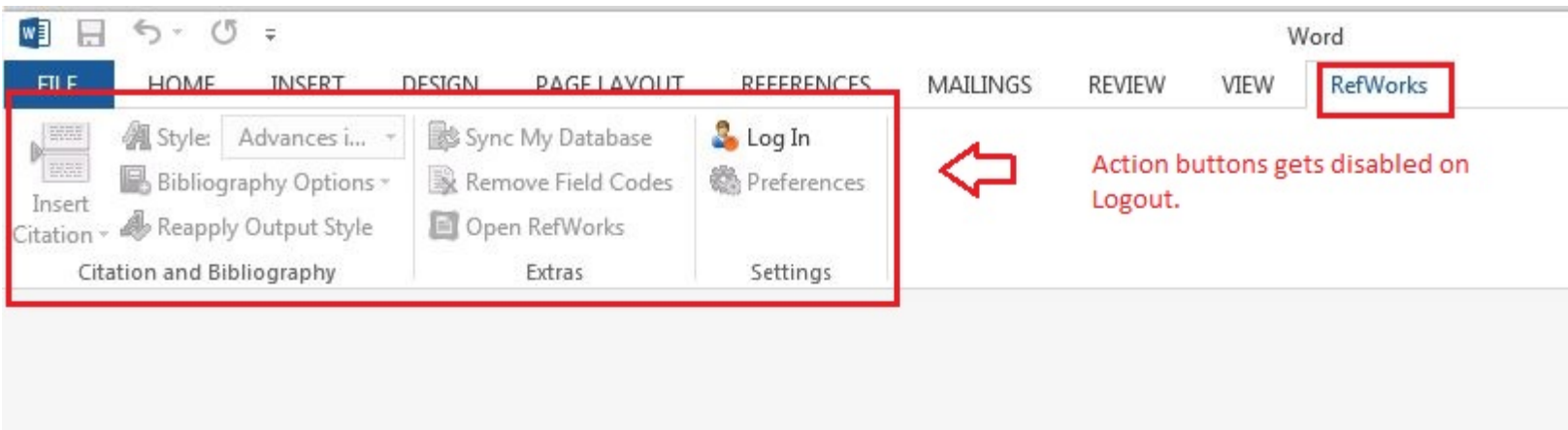
After

The publisher of WNC was being displayed as "Unknown". This fix has changed the Publisher to "ProQuest".

Write N Cite Fixes - Publisher WNC "Unknown"



Before



After

When a user logs out of WNC, the buttons on the RefWorks tab were not being disabled. Now when a user logs out, the RefWork tab buttons are disabled.

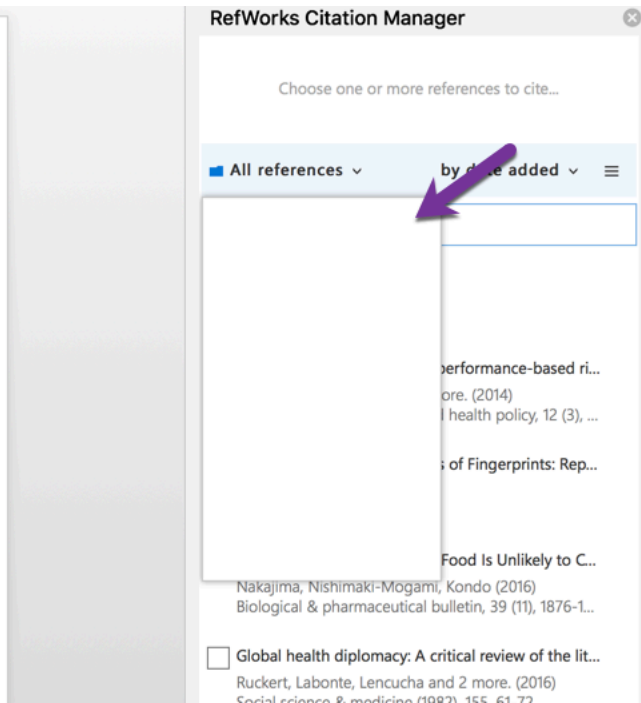
More Write N Cite Fixes – What's on deck?

- Finnish language not translating from new RW properly
- Document compatibility
- Install Bit loop 32 vs 64
- Saving Prompt Cancel Button needs to be clicked twice to work
- Word Freezes when a URL is used in the Prefix of a Citation
- And many other minor issues

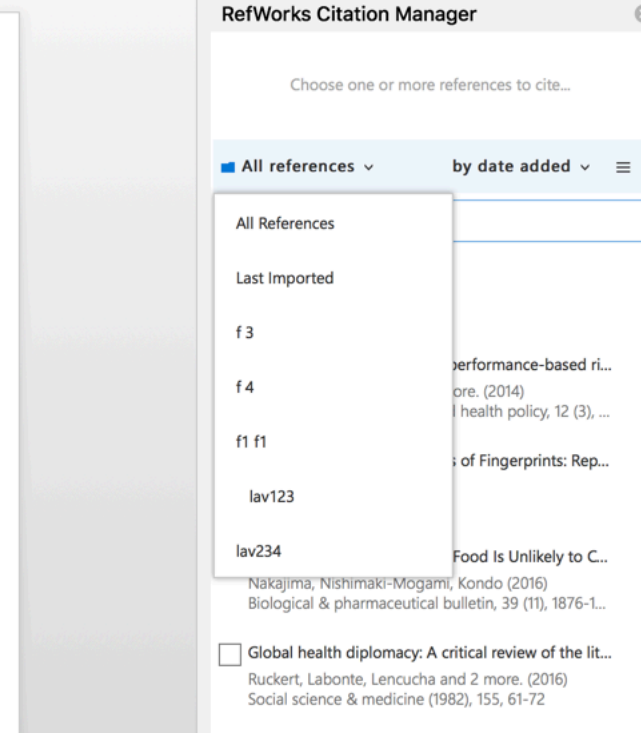
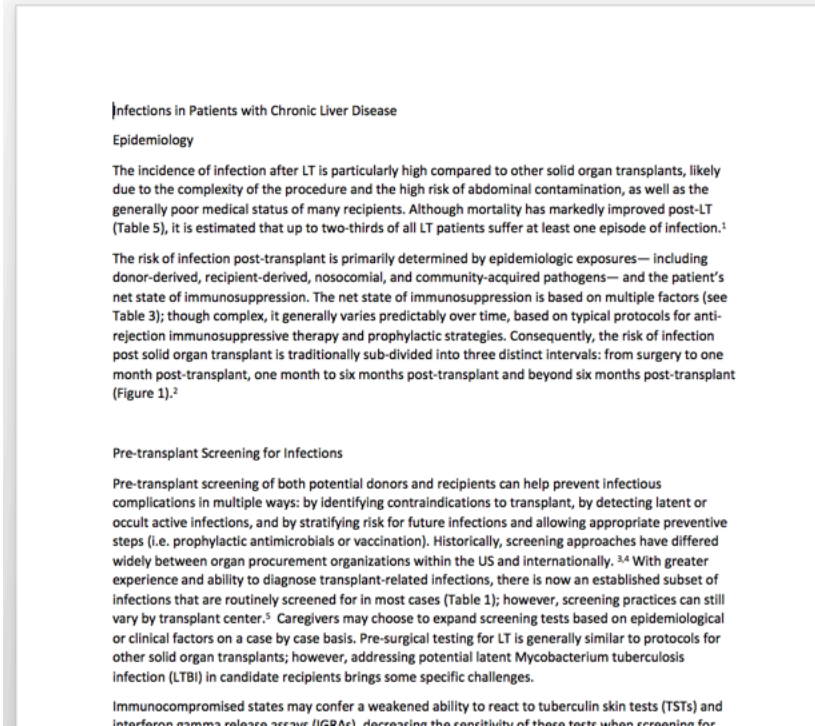
RefWorks Citation Manager

- 40+ bug fixes to RefWorks Citation Manager in 2017
- No installer, launching uses latest version

RefWorks Citation Manager



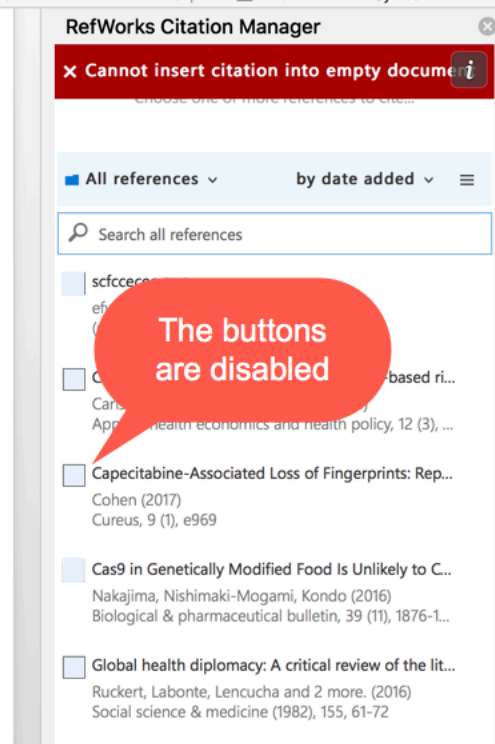
Before



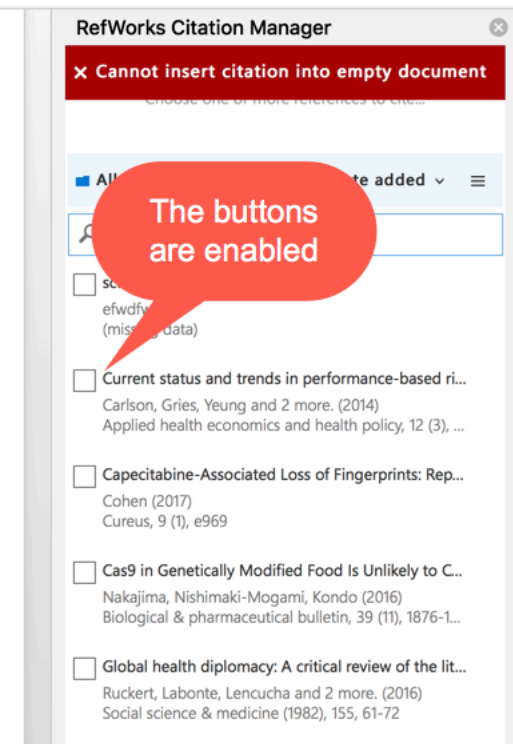
After

User account does display folders in RCM

RefWorks Citation Manager



Before



After

Unable to select or de-select references when citations have been added to a blank document.

RefWorks Citation Manager

Control Hosp. Epidemiol., 2016;37(12):1468-1474. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1017/ce.2016.213.

30. Ramos A, Ortiz J, Aguilera A, et al. Risk factors for clostridium difficile diarrhea in patients with solid organ transplantation. *Prog Transplant*. 2016;26(3):231-237. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1177/1526924816655073.

31. Sullivan T, Weinberg A, Rana M, Patel G, Huprikar S. The epidemiology and clinical features of clostridium difficile infection in liver transplant recipients. *Transplantation*. 2016;100(9):1939-1943. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1097/TP.0000000000001309.

32. Andes DR, Safdar N, Baddley JW, et al. The epidemiology and outcomes of invasive candida infections among organ transplant recipients in the united states: Results of the transplant-associated infection surveillance network (TRANSNET). *Transpl Infect Dis*. 2016;18(6):921-931. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1111/tid.12613.

33. Silveira FP, Kusne S. AST Infectious Diseases Community of Practice. Candida infections in solid organ transplantation. *Am J Transplant*. 2013;13 Suppl 4:220-227. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1111/ajt.12114.

34. Husain S, Tollefson J, Dominguez EA, et al. Changes in the spectrum and risk factors for invasive candidiasis in liver transplant recipients: Prospective, multicenter, case-controlled study. *Transplantation*. 2003;75(12):2023-2029. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 13, 2017. doi: 10.1097/01.TP.0000000000000000.

35. Singh N, Winston DJ, Limaye AP, et al. Performance characteristics of galactomannan and beta-d-glucan in high-risk liver transplant recipients. *Transplantation*. 2015;99(12):2543-2550. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 14, 2017. doi: 10.1097/TP.0000000000000763.

36. Pappas PG, Kauffman CA, Andes DR, et al. Update on clinical significance of invasive fungal disease: candidiasis: 2016 update by the infectious diseases society of america. *Clin Infect Dis*. 2016;62(10):e1-16. <https://academic.oup.com/cid/article/62/10/1000/2411114>. Accessed Jun 13, 2017. doi: 10.1093/cid/ciw001.

37. Winston DJ, Pakrasi A, Busuttill RW. Prophylactic fluconazole for liver transplant recipients: A randomized, double-blind, placebo-controlled trial. *Ann Intern Med*. 1999;131(10):729-737. Accessed Jun 13, 2017.

38. Cross-ref to 28. Formatting... please wait |

RefWorks Citation Manager

✖ Unfortunately Word has misbehaved and we couldn't update some of your citations.

All references ▾ by date added ▾ ☰

Search all references

scfcccce cwc
efwdfw
(missing data)

Current status and trends in performance-based ri...
Carlson, Gries, Yeung and 2 more. (2014)
Applied health economics and health policy, 12 (3), ...

Capecitabine-Associated Loss of Fingerprints: Rep...
Cohen (2017)
Cureus, 9 (1), e969

Cas9 in Genetically Modified Food Is Unlikely to C...
Nakajima, Nishimaki-Mogami, Kondo (2016)
Biological & pharmaceutical bulletin, 39 (11), 1876-1...

Global health diplomacy: A critical review of the lit...
Ruckert, Labonte, Lencucha and 2 more. (2016)
Social science & medicine (1982), 155, 61-72

Low back pain in women before and after menop...
Kozinoga, Majchrzycki, Piotrowska (2015)
Przegląd menopauzalny = Menopause review, 14 (3...

Before

gov.proxy.library.georgetown.edu/. Accessed Jun 13, 2017. doi: 10.1111/ajt.12115.

52. Cross-ref to 45. Formatting... please wait |

RefWorks Citation Manager

Choose one or more references to cite...

All references ▾ by date added ▾ ☰

Search all references

scfcccce cwc
efwdfw
(missing data)

Current status and trends in performance-based ri...
Carlson, Gries, Yeung and 2 more. (2014)
Applied health economics and health policy, 12 (3), ...

Capecitabine-Associated Loss of Fingerprints: Rep...
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Kozinoga, Majchrzycki, Piotrowska (2015)
Przegląd menopauzalny = Menopause review, 14 (3...

Disinvestment and Value-Based Purchasing Strate...

53. Singh N, Winston DJ, Limaye AP, et al. Performance characteristics of galactomannan and beta-d-glucan in high-risk liver transplant recipients. *Transplantation*. 2015;99(12):2543-2550. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 14, 2017. doi: 10.1097/TP.0000000000000763.

54. Husain S, Paterson DL, Studer SM, et al. Aspergillus galactomannan antigen in the bronchoalveolar lavage fluid for the diagnosis of invasive aspergillosis in lung transplant recipients. *Transplantation*. 2007;83(10):1330-1336. <https://www.ncbi.nlm.nih.gov.proxy.library.georgetown.edu/>. Accessed Jun 14, 2017. doi: 10.1097/01.TP.0000263992.41003.33.

55. Walsh TJ, Anaissie EJ, Denning DW, et al. Treatment of aspergillosis: Clinical practice guidelines of the infectious diseases society of america. *Clin Infect Dis*. 2008;46(3):327-360. Accessed Jun 14, 2017. doi: 10.1086/525258.

56. Balogh J, Gordon Burroughs S, Boktour M, et al. Efficacy and cost-effectiveness of voriconazole prophylaxis for prevention of invasive aspergillosis in high-risk liver transplant recipients. *Liver Transpl*. 2016;22(2):163-170. Accessed Jun 14, 2017. doi: 10.1002/lt.23744.

57. Perrella A, Esposito C, Amato G, et al. Antifungal prophylaxis with caspofungin in high-risk patients after liver transplantation. *Infect Dis (Lond)*. 2016;48(2):161-166. Accessed Jun 14, 2017. doi: 10.3109/23744235.2015.1100322.

58. Winston DJ, Limaye AP, Pelletier S, et al. Randomized controlled trial of caspofungin versus fluconazole for prophylaxis of invasive fungal infections in liver transplant recipients. *Transplantation*. 2014;14(12):2758-2764. Accessed Jun 14, 2017. doi: 10.1097/TP.0000000000000263.

59. Fortún J, Muriel A, Martín-Dávila P, et al. Caspofungin versus fluconazole for prophylaxis of invasive fungal infection in high-risk liver transplantation recipients: A propensity score analysis. *Liver Transpl*. 2016;22(4):427-435. Accessed Jun 14, 2017. doi: 10.1002/lt.24391.

After

•RCM stops allowing new citations and stops formatting at citation number 39



Language Support Fixes

Language Support Updates in RefWorks

Dialnet Before

<input type="checkbox"/>	Ref ID 4117	Book, Whole Reference 1 of 3	★
Authors	Bloch, Jean-Richard ; Figueroa Cabrol, Maria Carme		
Book Title	¿Española!, ¿Española!		
Source	1996,		
Folders	Last Imported ; Article Linker		
<input type="checkbox"/>	Ref ID 4118	Journal Article Reference 2 of 3	★
Authors	Colomines Companys, Agustí		
Title	España contra España		
Source	L' Espill , 2003,, 15, 216-222		
Folders	Last Imported ; Article Linker		
<input type="checkbox"/>	Ref ID 4119	Book, Whole Reference 3 of 3	★
Authors	Correa Gamero, Feliciano		
Book Title	¿Qué es España?: (¿qué pasa hoy en España?)		
Source	2006,		
Folders	Last Imported ; Article Linker		

hace unos segundos

La España viva. La España común
Maragall i Mira, 2002

Toponimia en España - Toponimia en España
Kremer, 2010

Dialnet After

Authors	Bloch, Jean-Richard ; Figueroa Cabrol, Maria Carme		
Book Title	¡Española!, ¡Española!		
Source	1996, Universitat de Lleida, 1		
Folders	Last Imported ; Article Linker		
Ref ID 4108	Journal Article Reference 2 of 3		
Authors	Colomines i Companys, Agustí		
Title	España contra España		
Source	L' Espill , 2003, 15, 216-222		
Folders	Last Imported ; Article Linker		
Ref ID 4109	Book, Whole Reference 3 of 3		
Authors	Correa Gamero, Feliciano		
Book Title	¿Qué es España?: (¿qué pasa hoy en España?)		
Source	2006, Badajoz : Tecnigraf, 2006, 1		
Folders	Last Imported ; Article Linker		

New RefWorks
Fixes are in-progress.

Language Support Updates in RefWorks

Scopus Before

New Folder Create Bibliography New Reference

References > Last Imported

References Organize & Share Folders

References to Use Selected Page All in List

Sort by Authors, Primary Standard View

Ref ID 4120 Journal Article Reference 1 of 1

Authors [Caballe,C.](#)

Title De la liberté de mouvement à la libre circulation

Source [Metiers de la Petite Enfance](#), 2017, 23, 250, 26-29

Folders [Last Imported](#); [Article Linker](#)

Scopus After

[Dussollier,A.](#)
Enfin la liberté, l'exquise liberté: Entretien avec André Dussollier (réalisé par François Thomas)
[Nouv.Rev.Fr.](#), 2017, 2017, 625, 83-94
[Last Imported](#);
[Article Linker](#)

Liberty, equality, fraternity
Clavagnier, 2016

New RefWorks
Fixes are in-progress.

EbookCentral-Memorias Before

References > **memorias cronologicas**

References | Organize & Share Folders


References to Use: Selected | Page | All in List

Sort by: Relevancy | Change View: Standard View

Ref ID 3693 | Book, Whole Reference 1 of 1

Book Title Memorias cronológicas sobre el origen de la representación de comedias en España (año de 1785)
Source 2007, Boydell & Brewer, Suffolk
Folders [Last Imported](#);
[Article Linker](#)

Memorias cronológicas sobre el origen de la representación de comedias en España (año de 1785)



EbookCentral-Memorias After-Legacy

Authors [Armona, José Antonio de](#)
Book Title Memorias cronológicas sobre el origen de la representación de comedias en España (año de 1785)
Source 2007, Boydell & Brewer, Suffolk
Folders [Last Imported](#);
[Article Linker](#)

New RefWorks
Fixes are in-progress.



Looking Ahead, What To Expect with ExLibris.


a ProQuest Company

RefWork and ExLibris- The Power of Collaboration

The collage shows four overlapping web pages from ExLibris:

- Idea Exchange:** A blue banner with a lightbulb icon and the text "Have an Idea for Ex Libris? Share your ideas". Below are buttons for Alma, Primo, Rosetta, campusM, and Content.
- Knowledge Center:** A white page with the ExLibris logo and a search bar. It features a "Summo" section and a "Releas Notes" section.
- Developer Network:** A dark-themed page with a search bar and a central image of a notepad with the text "Put Ex Libris products at the center of your library ecosystem." and buttons for "Learn" and "Code & Apps".
- System Status:** A white page with the ExLibris logo and "System Status" heading. It includes a table of instance statuses and filters for Product and Region.



Idea Exchange



Developer Network



Product Working Groups



Knowledge Center



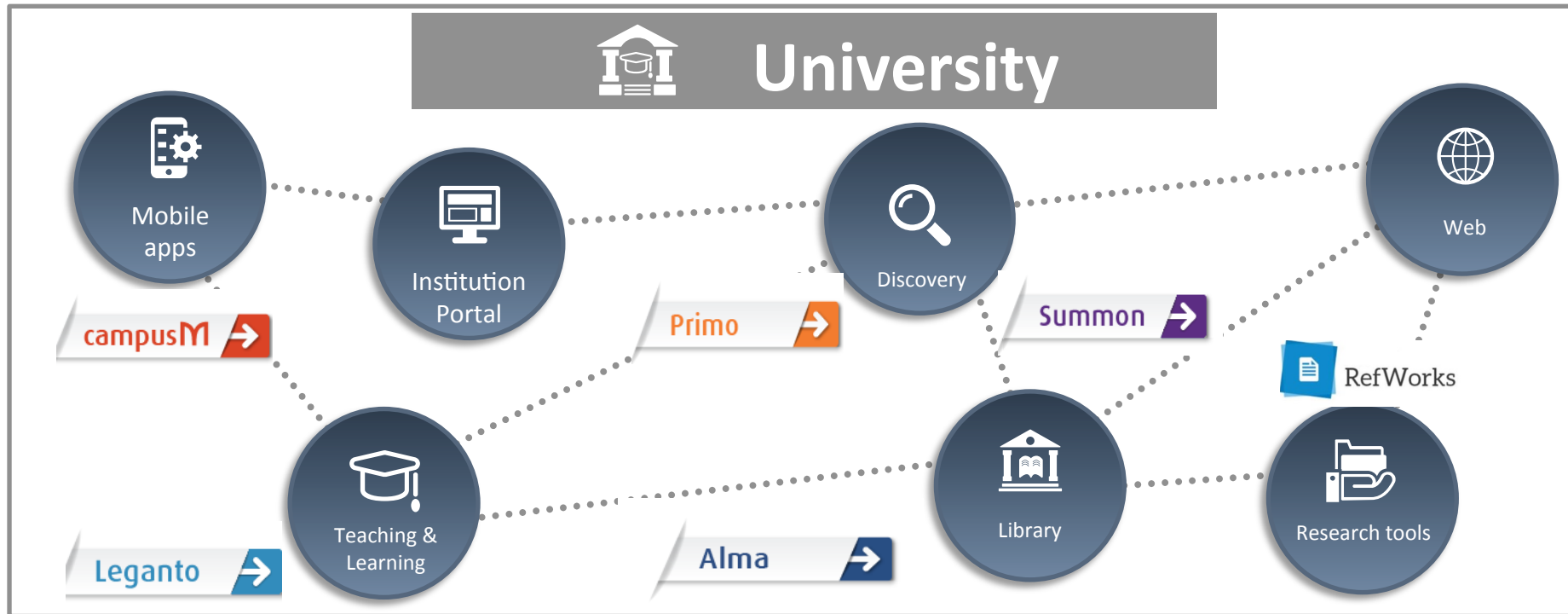
24/7 HUB



Product Release Cycle

	Instances	Email Alerts	Current Status	Nov-22	Nov-21	Nov-20	Nov-19	Nov-18	Scheduled Maintenance
<input type="checkbox"/>	Alma EU00	✉	✓	✓	✓	✓	✓	✓	
<input type="checkbox"/>	Alma EU01	✉	✓	✓	✓	✓	✓	✓	
<input type="checkbox"/>	Alma EU02	✉	✓	✓	✓	✓	✓	✓	
<input type="checkbox"/>	PC CR01	✉	✓	✓	✓	⚠	✓	✓	
<input type="checkbox"/>	Summon CR01	✉	✓	✓	✓	✓	✓	✓	

RefWork and ExLibris- Leveraging Synergies



RefWork and ExLibris- Leveraging Synergies

 ExLibris Leganto

Integration with teaching and learning tools

- Easy way to add material from RefWorks to the reading list
- Use RefWorks as a central personal workspace

 ExLibris Primo

 Summon®

Integration with Discovery tools

- Search in Primo/Summon via the RefWorks interface
- Use RefWorks as a central personal workspace

Customer Partner Discussion: Advisory Board & User Groups

RW Customer Advisory Board

- 5-7 Institutions globally
 - 1-2 Senior Admins from each
- Selection is by invite only,
 - Invitation email will be sent late Dec. 2017
- First meeting will be scheduled for late January

Advisory Board Admin/Institutions receive:

- Ability to influence the RefWorks roadmap,
- Advanced knowledge of future development
- Network with peers
- Share best practices /Challenges/Solutions together
- Recognized as expert of RefWorks

Customer Partners Require Commitment

- 1-2-year Institutional commitment to this advisory board
- Attend monthly meetings
- Spokesperson for RefWorks

Topics:

- Meeting invites and topic will be sent in advance of meeting

RW User Group – (voluntary)

- Frequently users both Admins and Users (researchers)
- Invitation email goes out in January (after Advisory meeting)
- First meeting online - Feb start date
 - (Topic- what we will be doing and their responsibility)

Admin/Institutions of User Groups receive:

- Advanced access to review, comment on new feature functionality
- Network with peers
- Share best practices /Challenges/Solutions together
- Usability testing on new functionality
- Recognized as a super user

Commitment

- Attend monthly meetings online
- Participate in multiple surveys
- Access to the RW team ad hoc
- Spokesperson for RefWorks

New RefWorks Features in 2018*

- Write-N-Cite, RCM and Google
 - More Quality Improvements
 - Enable Auto-syncing
 - Format Document { }
 - Document Compatibility
 - Accessibility Improvements
- Administration Tools
 - Delete User Accounts
 - Usage Analytics
 - Migrate User(s)
 - Custom Roles and Areas of Focus
 - Configure Link Resolver
 - Control over full text sharing
 - In-app Announcements & Resources
 - Add notes field in Admin Settings interface
- Search / Deduplication
 - Improve Search Index
 - De-duplication
 - Author/Journal Look-up
- Sharing
 - Subscribed documents
 - Public Sharing
 - Copy shared references
 - User notification on collaboration activity
 - Indicate rights a user has to a shared collection
- Accounts
 - Projects
 - Combine Login to both Legacy and New
- Reader
 - Fixes to Annotated shared documents
- Export
 - Library to Spreadsheet
- Organize
 - Drag and drop Move Folders
 - Quick actions on references
- Security
 - GDPR
 - Integration
 - Summon
 - Primo
 - PQP

Migration

- Legacy will not be decommissioned in 2018
 - Will extend for 2019 if we have not completed mandatory functionality and fixes.
- What are the top priorities for you to move to New RefWorks?



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