# RefWorks transition – from Legacy to New

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Background

- RefWorks is the software supported by ARU, but we did advertise RefME

- Shibboleth accounts and thin clients

- **Why did we need to change?**

  1. Many users were creating New RefWorks accounts and needed support

  2. New RefWorks had some nice features we wanted to use

  3. RefME 'died'

Initial problems with New RefWorks

- Registering for accounts – the Shibboleth conundrum
- Muddling up access between the 2 versions
- Our ARU citation output style
- Institutions not showing in drop down WAYF
- Write-N-Cite compatibility
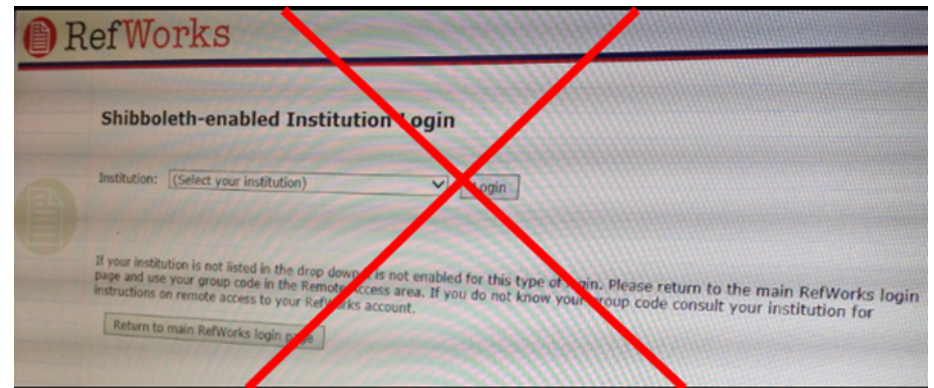
Communicating with users and library staff

- Libguide

- Libanswers

- New sessions developed for Study Skills Plus, Research Students, and Staff

- Email sent to research students

- Checklist spreadsheet of known issues

- New account creation flowchart

- Learning hours (staff)

What issues remain?

- Muddling up access between the 2 versions – can still be 'sent' to Legacy when logging in from New link

- Our ARU citation output style – we have multiple entries

- Write-N-Cite – requirement for email and password, and incompatibility with Mac (need RCM)

Wish list

- **DOI lookup** – would this be possible for journal articles? Maybe linked to lightning bolt?

- **Default save as print** rather than 'e'? Or a global change option? Or ideally an option to choose a selection(s) of document types to default as print rather than 'e'?

- **Barcode scanner** for books for use on hand held devices

Overall verdict

- New RefWorks seems easier to use for most users
    - Not <u>many</u> pleas for help
- The look and feel is better
- Some nice new features: drag and drop, auto-fill, pdf annotations, Save to RefWorks

BUT
- No sharing of folders
- Deduplication woes
- Concerns over WnC, RCM compatibility