

## JIBS Scopus Enhancement Group

Harold Cohen Library, University of Liverpool, 5<sup>th</sup> November 2012

### Present:

Patti Biggs – Medical Research Council (Minutes)  
John Blunden-Ellis – University of Manchester  
Peter Darroch – Scival Consultant, Elsevier  
Michael Habib – Scopus Product Manager, Elsevier  
Cath Marlowe – Liverpool John Moores University  
Antony Osborne – Huddersfield University  
Carole Rhodes – University of Liverpool  
Sarah Taylor – University of Bolton  
Nick Woolley – Kings College London (Chair)

### Welcome and introductions:

Nick welcomed Cath, Antony and John to their first meeting. Cath or her colleague Sarah Robbins will come to the meeting depending date as they job share. John has replaced Martin Snelling on the group due to a change of responsibilities at University of Manchester. Peter reported that a new sales manager for Scopus has been appointed – Charles Martinez. Charles could not attend this meeting, but will come to future meetings.

### 1. Minutes and Matters arising from February meeting:

1.1 Minutes agreed.

1.2 Matters arising:

Numbers below are points in previous minutes.

2. Extra group members: Huddersfield University and Liverpool John Moores University have joined the group, balancing membership.
3. Communications on releases and updates: Communication has improved since the last meeting. It is good that Elsevier are posting messages on lis-e-resources
4. Authentication: covered in Scopus Update
5. Integration with discovery tools: Summon integration will occur as a Memorandum of Understanding has been signed. The group had seen announcements regarding other intergrations, such as Primo Central Index and were pleased.
6. Repository software: Integration with Scopus via API was discussed.
7. Browser issues: covered in Scopus Update.
8. Accessibility: covered in Scopus Update.
9. Usability: Ability to sort by clicking on column headings has not been re-instated , however Help pages have been corrected, so no longer mention this option. The download icon has been changed and clear help text provided.
10. Metalib federated search: This continues to be a problem for one group member. Patti to raise this again with ExLibris and send details on to Peter, who will refer this up to second line support.

**Action: Patti**

11. Customer communications: update to SciVerse was communicated by email, this is much better than just an announcement appearing on the affected webpages.
13. Unannounced downtime: again communications on this have improved with use of live resources.
14. Elsevier Development Partner Programme: this will be restarted in some form in the future.
16. REF support: Peter reminded the group that he is a member of Elsevier's REF team and is happy to receive any questions on this topic.

## 2. Scopus Update

Michael and Peter spoke to these topics.

2.1 **Authentication:** A new off-campus login page will go live next week. Self-managed remote access is also being introduced (i.e. individuals can create their own accounts rather than contacting Elsevier for one). Customers will need to enable this if they wish to use it. This may not be relevant to organisations which use Athens or Shibboleth for off-site authentication. The known issue with personalized settings (i.e. loss of access to saved searches etc.) with Athens and Shibboleth will be resolved with the December release. The December release will also include improved interoperability between Scopus and ScienceDirect, for example there will be no need to enter user credentials when moving from one to the other.

2.2 **Browser Compatibility:** The December release will bring wider browser support: PC - Internet Explorer 7, 8,9, Firefox and Chrome latest versions (support of IE6 will cease) Mac – Firefox, Chrome and Safari (latest versions).

Michael reported that the website will support Webkit browsers, Webkit is the rendering engine that Chrome and Safari use to display web pages. While mobile browsers will not be fully supported, Android Browser and iOS Safari (iPad, iPhone, etc.) also use the Webkit rendering engine and share other commonalities with their desktop based cousins, so that Scopus will better support these browsers as well.

Nick asked whether it might be possible to get statistics on browser/device usage by country or institution. At customer level this isn't possible because browser use is captured in a separate usage system. This is the same for country level, however Elsevier's best estimates seem to show that at country level, including the UK, browser use patterns for Scopus are similar to general trends.

2.3 **Mobile apps:** The iPhone and Android Scopus Alerts Mobile apps are being changed so that users can register within the app. It will also be possible for the same credentials to be used on multiple devices. To use this registration the administrator will need to enable and configure Self-Managed Remote access. If an institution has not configured this, the mobile app will not work for their users. The app will continue not to support Shibboleth or Athens. The app is optimized for the small screens of phones, for tablets it is recommended that users use their browser.

2.4 **Alternative metrics:** The Altmetric app was highlighted, this provides data on other mentions of a paper in, for instance, blogs, tweets, news, highlights and reviews (e.g. F1000) and some reference managers (Mendeley, CiteULike) . Nick asked if it was possible for F1000 subscribing institutions to get a button (like that for link-resolvers) to go directly rather than having to go via Altmetric. The F1000 SciVerse App was mentioned as an existing solution that can be turned on at institutional level (<http://www.applications.sciverse.com/action/appDetail/298954>). Passing mention was made of an altmetrics website that uses Scopus as a source of metrics: <http://impactstory.org/>

2.5 **Interfaces:** Much work is being done on a Japanese language interface; this should be available in April 2013. This project will be followed by one for Chinese. The development of these interfaces was welcomed by universities, especially those with international students.

2.6 **Accessibility:** The Scopus user-centered design team was sent the accessibility report and has reviewed Scopus based on all known standards. Michael offered to share the report of this process with the group. It was reiterated how important accessibility is to Scopus.

**Action: Michael to share report with group.**

Improvements to the accessibility of search, results lists and results details are anticipated in the August 2013 release.

2.7 **ORCID:** Elsevier is a founding member and launch partner of ORCID. Data can be sent from Scopus to ORCID using [www.orcid.scopusfeedback.com](http://www.orcid.scopusfeedback.com). Peter requested that we encourage use of this.

**Action: ALL**

There is an ORCID app which will show if there is an ORCID ID associated with an article – this app can be turned on at the institutional level. Currently ORCID IDs are not being displayed in Scopus, they will be switched on when there is a sufficient data. Use of ORCID ID will also be an option in the API, which will allow transfer of data in CRISs and Institutional Repositories.

Elsevier are working on two-way integration with ORCID, i.e. alerting an author when a paper has been identified as theirs, this is likely to be driven by institutional affiliation. Integration with ORCID will be assisted by good author profiles. If authors identify errors they can be flagged through the Request author detail corrections link on the Author Details page or directly at <http://scopusfeedback.com>. Currently amendments are taking about 4 weeks, but the automation of the process is being improved, with the aim of getting to a 1-2 week turn around and that process will include notifying users as steps are taken.

2.8 **Discovery Tools:** Integration with discovery tools is on-going: EDS and Primo Central Index will be first, followed by Summon later in 2013. Phase 1 will be top level metadata (i.e. bibliographic details, but not abstracts and references), this matches what Thomson Reuters has done for WoK. Future phases will look at further integration as appropriate.

Nick commented that if users can access via a Discovery tool, why would they consider using the native interface? Michael replied that the native interface will always provide more advanced and specialized options like advanced search, refine results, alerting features, citation based search options and analytical features.

The group asked for clarification on how long the agreements were with the discovery services and what the process was for review. Some concerns were raised about buyers being locked-in to buy more and more content from a single supplier.

**Action: Michael to investigate and provide feedback to group.**

2.9 **Citation Managers:** Scopus is in the process of planning how best to improve its support for reference management tools (e.g. Mendeley, Papers, Endnote). Tight integrations similar to the existing RefWorks integration are under consideration.

2.10 **Scopus interface changes:** In either Apr 2013 or Aug 2013 the Quick search box will be removed from the interface. This will affect the library link, which will be removed from most pages. This change is being done because of almost zero actual usage of the links. This still dismayed the group as Library branding is a top priority. The Library banner box was discussed. It will remain and will not be made any smaller.

2.11 **Content: Book and journal content** was discussed. Elsevier plans to add 75,000 book titles to Scopus in the next three years and after this c10,000 per annum. Many of these will be e-books. The group asked for an indication of how many ScienceDirect books will be in Scopus, Michael replied that a new title list had been made available at the end of October (see this release: <http://www.info.sciverse.com/news-events/releases/scopus/2012/11/23/new-content-and-modified-journal-metrics-added-scopus>). 700-800 new titles have been added including journals, books series and conferences. Elsevier has been adding large amounts of Arts & Humanities content and is also pushing to increase coverage of conferences in engineering and computer sciences.

Linking from Scopus to e-books was also discussed. Whether this will be possible depends on how the library has handled its e-books: if they have been added into the library link resolver it should be quite easy, but may be less so if only the library catalogue is being used to list them. Use of the ONIX standard for book metadata will also facilitate data linkage. Elsevier will also encourage publishers to give each e-book chapter its own DOI.

For **chemical information** the new integration with Reaxys was highlighted. All customers have access to this and should see buttons for reactions which will take them to Reaxys.

For **data** the data citation index by Thomson Reuters was discussed. There is not an equivalent in Scopus but the Pangaea app was highlighted and Michael let the group know that discussions are underway currently in conjunction with things like DataCite. This is an area Elsevier will pursue as there is a push from Research Councils, Wellcome and National Science Foundation to cite the raw data, not just the papers that refer to the data.

### **3. Comments and matters raised by Group Members.**

3.1 Sarah raised a concern on declining usage, problems with authentication may be behind this, but she asked for some assistance in promoting and marketing Scopus both to students and subject librarians. Peter will put her in touch with the Account Development Manager. Peter also highlighted recent developments in the Librarian's toolkit which may be useful.

**Action: Peter to make introduction**

3.2 Carole and others had experienced some recent disappointments with first line support and had had to be put in touch with second line support to resolve issues. Elsevier are aware of these issues across the company and have started a project to improve customer services, Scopus will one of the first looked at.

3.3 Nick was pleased with the recent improvements in Help. Tutorials have been made more visible by placing them in the main Scopus menu. He commended the updating of the videos (both tutorials and training desk ones) and the breaking down of the tutorials into shorter modules rather than a single recording, but requested that the duration be added so users can assess whether they have time to view it. Nick's other concern was that videos are in Flash, so are not accessible to iPad users.

**Action: Michael will ask if video duration can be added to website**

3.4 Nick also raised the issue of broken links to resources after the recent update and asked that Elsevier employ redirects to prevent this in future.

3.5 Nick hoped that the purchase of Quosa by Elsevier should mean there are less problems with document downloading.

3.6 Nick also commented on the recent record page redesign which has put local links to link resolver, library catalogue etc, before the standard buttons. This was seen as positive as encouraging people to use these.

3.7 A question was asked about managing institutional apps in the admin tool. This is not available at this point. To activate institutional apps contact the helpdesk.

3.8 Nick also asked if there were plans to produce apps for BX recommender and to convert SD books into Kindle format. Peter replied that application development is looking to focus on deep subject relevancy and specialism and these are likely to be things that it would make sense to have at an institutional level. Michael mentioned that there is already a BX Recommender app for mutual customers. It isn't in the gallery, but can be turned on at account level:

[http://www.exlibrisgroup.com/default.asp?catid=%7B537DD312-C106-4979-B2CF-43D1992348E1%7D&details\\_type=1&itemid=%7B94954577-220F-48EA-A11D-8675FD6659F2%7D](http://www.exlibrisgroup.com/default.asp?catid=%7B537DD312-C106-4979-B2CF-43D1992348E1%7D&details_type=1&itemid=%7B94954577-220F-48EA-A11D-8675FD6659F2%7D)

#### **4 Journal metrics**

4.1 New updated and improved versions of the independent journal metrics (SJR2 and SNIP2) are available now on Scopus. Further detail can be found at [www.journalmetrics.com](http://www.journalmetrics.com). It is good to note that new REF will concentrate on paper rather than journal impact factor.

#### **5 Group continuity**

As this was Nick's last meeting as Chair a short time was devoted to the continuity of the group. Nick will email Patti the contact details to ensure that minutes are added to the JIBS website. Patti will draft minutes and share them with Peter and Carole for comment and finalisation. Nick will facilitate the appointment of a new chair before he departs to his new post: this will be done by email. With regard to group membership it was agreed that Nick should approach a colleague at Kings to replace him on the group.

**Action: Nick re Chair and his replacement; Patti re minutes**

This was also Michael's last meeting as he is moving to a post with Elsevier in New York. Thanks were offered to both Michael and Nick for their contributions to the group.

#### **6. Date of next meeting**

It was agreed to hold next meeting in March/April 2013. The new chair will propose dates to Peter and Charles Martinez and also see if Cameron Ross or another member of his team is also available.