Sherif ProQuest Enhancement Group

ProQuest Update

13th December 2019, London



Agenda

- Ex Libris Updates
- Books Updates
- ProQuest Platform Updates
- Alexander Street Press Updates
- Chadwyck-Healey Migrations
- New Product Releases
- Q&A

Ex Libris Update



RenewMe – Alma integration



"Age of Automation" Webinar

https://youtu.be/libQt4IM7nk



Enhancements in H2 2019

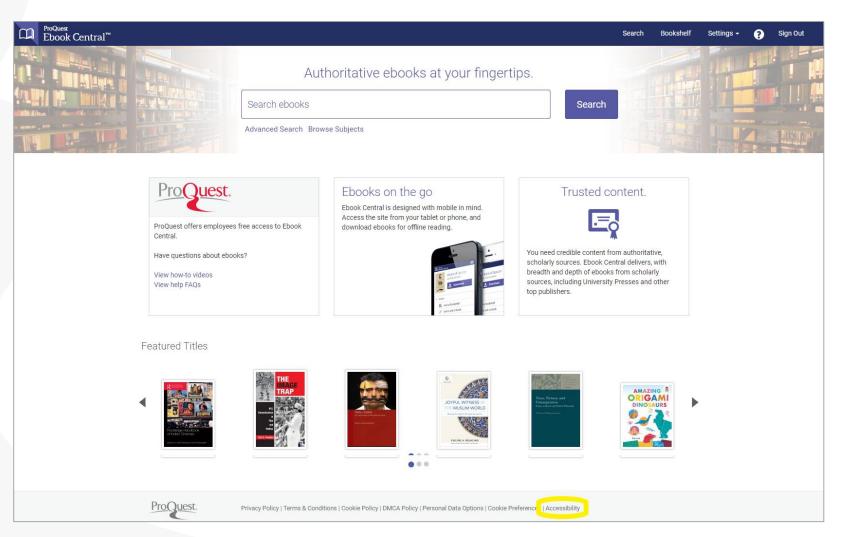
- Investigate Integration with Talis/Leganto, Sirsi, & Google Scholar
- Online ePub Reader Launch
- Increase DRM Free Titles to 200,000+
- COUNTER 5 Compliance

Taking action – The ASPIRE Audit

Improving Discoverability of Ebook Central's Accessibility Information

Accessibility Information is easily found within all pages of the Ebook Central platform. This helps users find the most up to date accessibility information.

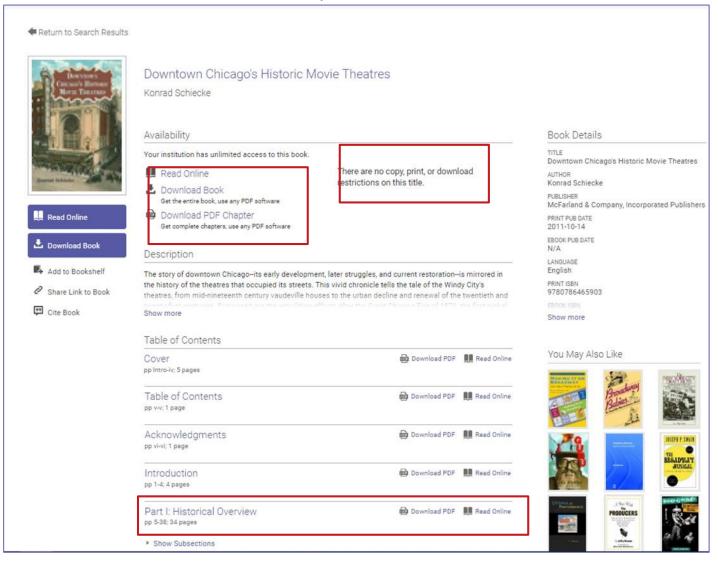
Working with textBOX to retest Ebook Central in December 2020

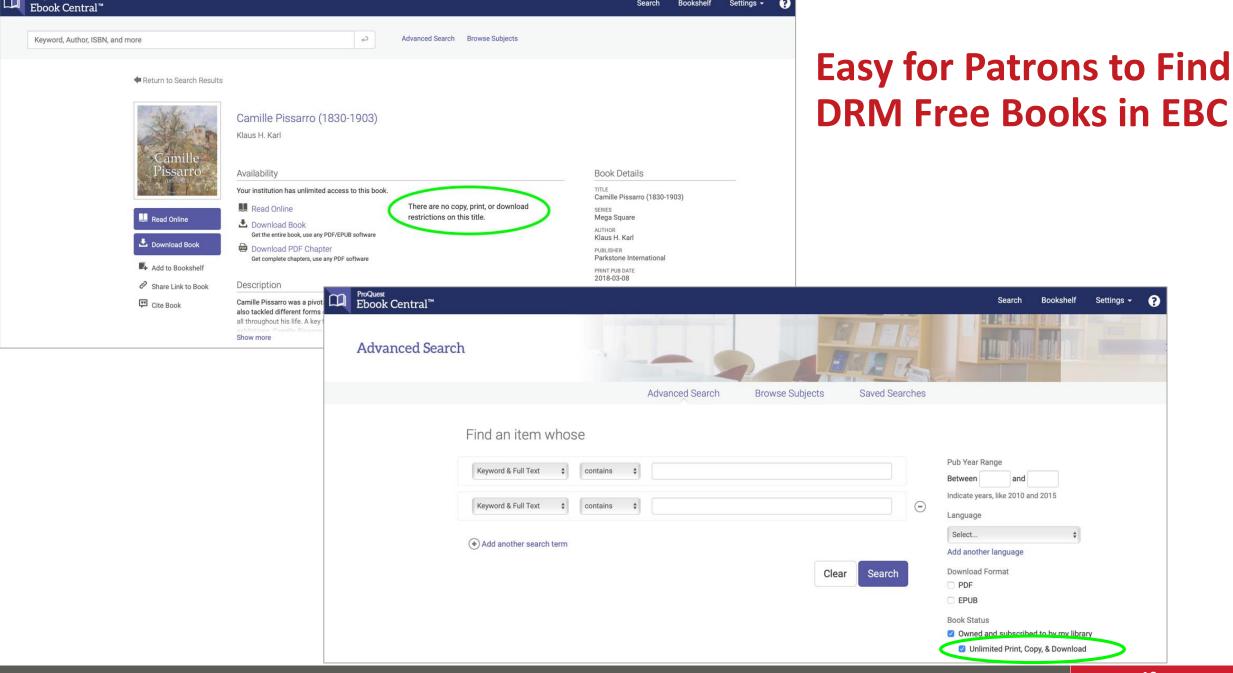


DRM-free By the Numbers

Myth: Ebook Central titles are far more restricted than publisher direct

- More than 201,000 fully DRMfree titles
 - No special readers, no software, no print-copy-download limits
 - Exceeded our expected growth target of 200,000+ fully DRMfree titles by end of 2019
- 95% of titles have chapterlevel download capability





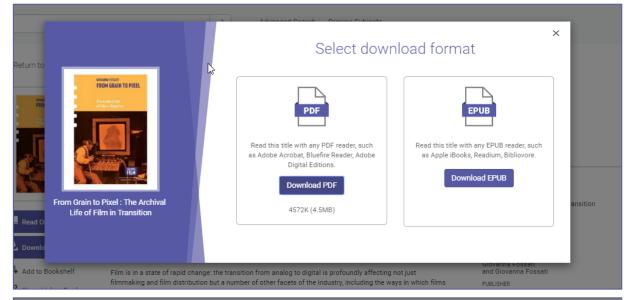
Bookshelf

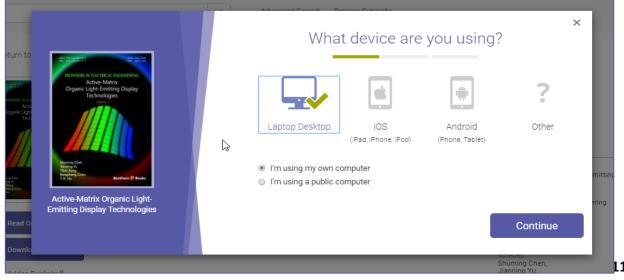
ProQuest

DRM-free in Ebook Central Subscriptions

Enhancing the value – no additional cost

Ebook Subscription	Total Titles	DRM-free Titles (approximate)
Academic Complete	180,000+	14%
Academic Complete - UKI	177,000	14%
College Complete	52,000	14%
University Press ebook Sub	29,000	22%
Public Library Complete	41,000	9%





DRM-free Titles in Academic Complete

23,300+ DRM-free titles in Academic Complete from more than 130 Publishers

- Streamlined, friction-free ebook experience
- Removes obstacles to access, delivering the unlimited access users want



For Users, This Means

- No readers or special software
- No print/copy/download limits
- No concurrent user limits
- Access won't expire
- Transfer/use between devices



For Librarians, This Means

- Usage and expenditure reporting accounts for DRM-free
- Titles that become DRM-free are automatically upgraded and reflect this status in AC
- DRM-free titles are easy to identify

EPUB Reader is Live!

Launched in September 2019!

 More than 166K books are currently on EBC that can now be accessed via Epub Reader.

Optimal reading experience -

- ✓ Clearer content
- √ Higher quality images
- ✓ Flexibility of resizing the text to fit different devices
- ✓ Page turns instead of scrolling
- ✓ Faster loading speed

Coming early 2020: Search, copy, print, annotation, citation, etc. within the online reader.



EPUB reader desktop, tablet and mobile views

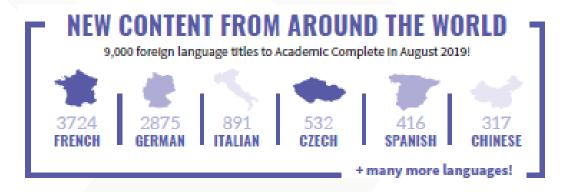
What is DDA Budget Tracker?

Sherif Request

- Librarians can set a budget against which all autopurchase, STL, ATO loan, and ATO purchase types will be tracked.
- Once an Ebook Central user attempts to use a book that will trigger a purchase over your remaining budget, all DDA titles will turn to mediated requests in Ebook Central.
 - No purchases can happen without a librarian's approval
 - Patrons have better experience
 - Five minutes in reader
 - Ability to request the book.
- Librarians can choose to stay in mediation, add more money to the budget to restart automated purchases, or turn off visibility for DDA titles

 whatever fits the needs of the library's DDA program.

Academic Complete Content Growth



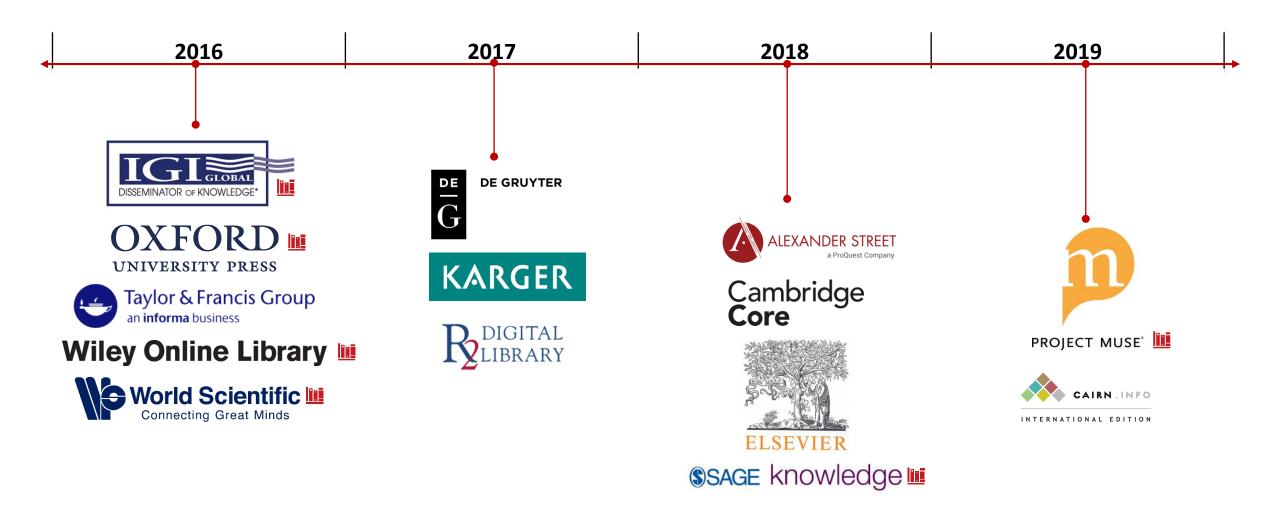
- 8,700 titles added through Q3 2019
- In August 2019, 9K foreign language titles were added to Academic Complete
 - Twelve languages covering a broad range of interdisciplinary topics
- In September 2019 (for the Q4 update), we added 9,385 titles to Academic Complete. These came from the following publishers:
 - Taylor & Francis
 - John Wiley & Sons
 - Oxford University Press
 - Cambridge University Press
 - Elsevier

OASIS Roadmap and Enhancements

On-going Investments in 2019

Librarian ease of use	Enhancing content and acquisitions workflow	Streamlined workflow through partner integrations
 ✓ Simplified user experience at checkout ✓ Added GBP & EUR for Cambridge University Press platform ✓ Publisher direct workflow improvements 	 ✓ Database enriched with Bowker's Books In Print bibliographic information ✓ Curated by ProQuest subject lists launched 	Publisher ebook platform integrations: ✓ Project MUSE ✓ Cairn.info Additional integration with Ex Libris Higher Ed Platform ✓ OASIS-Alma Check Availability & Pricing API for print titles

Current Publisher Direct Platforms



= Collections available for visibility and deduplication

Newest publisher direct: Cairn.info

Not available on other ordering platforms



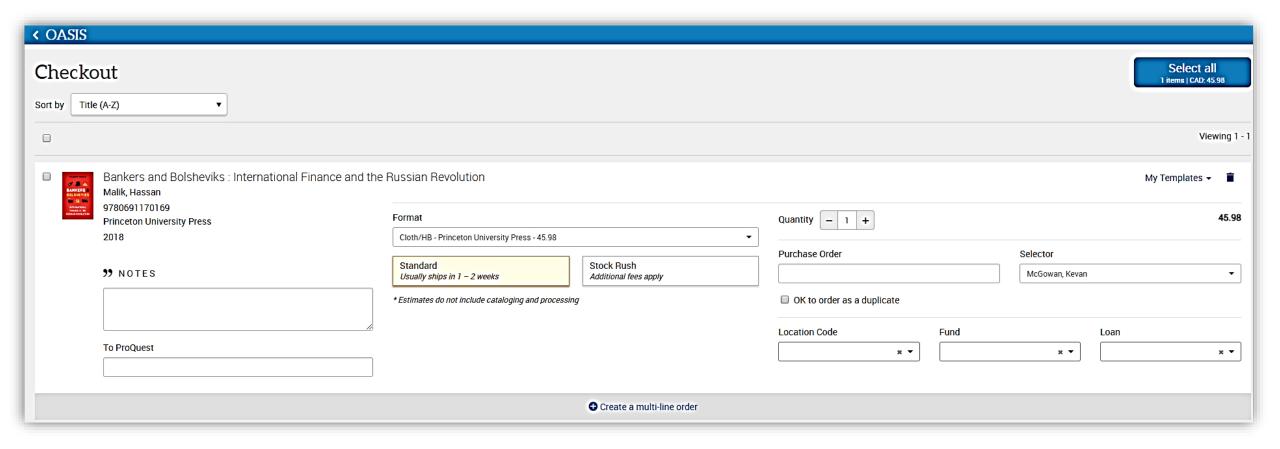
Founded in 2005 by four Belgian and French academic publishers, Cairn.info offers the most comprehensive online collection of francophone publications in social sciences and humanities with more than 7,000 ebooks from major French, Belgian and Swiss publishers.

Launched Summer 2019 - Project MUSE

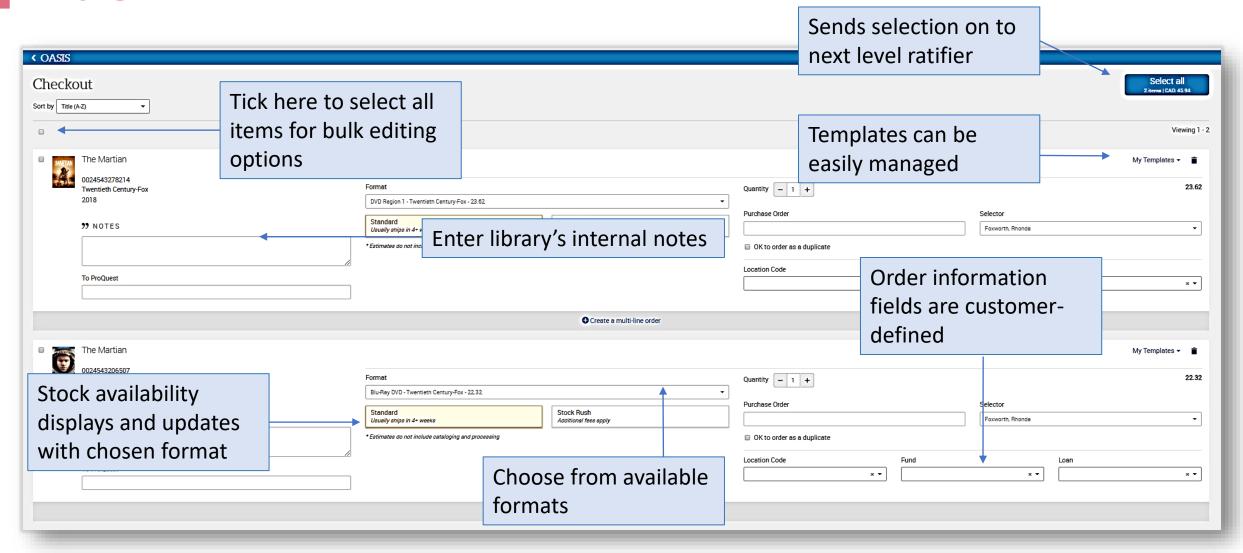
Project MUSE has been a trusted provider of humanities and social science content for the scholarly community since 1995. The MUSE platform on OASIS offers 100% complete, full-text electronic books from over 100 not-for-profit publishers including many of the world's most distinguished university presses, scholarly societies, independent publishers, and academic departments.



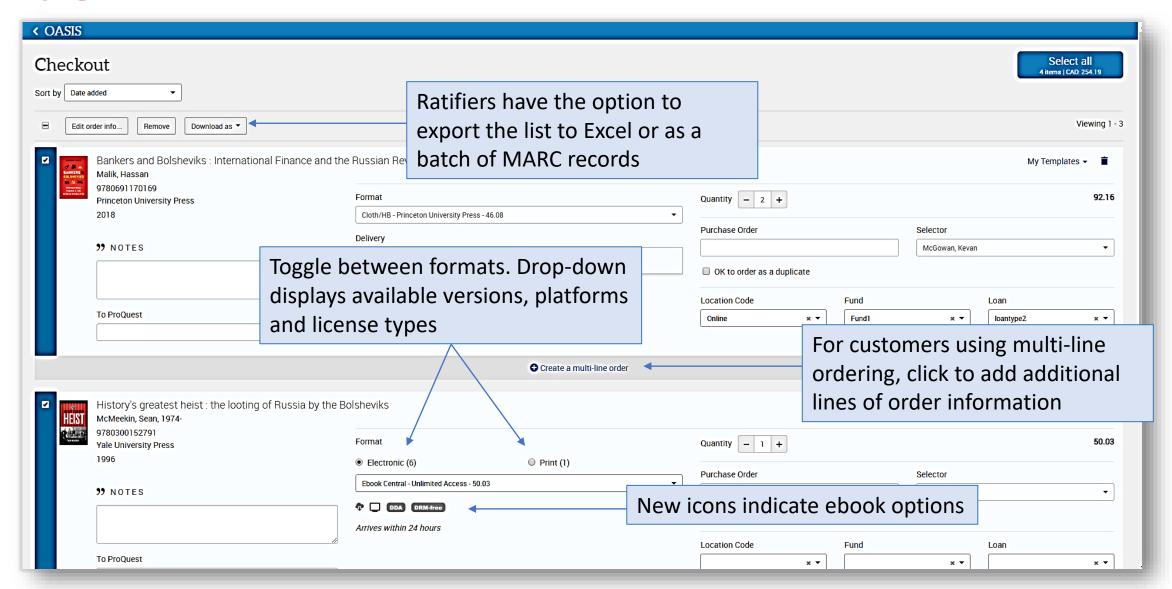
New Checkout Page



Upgrades for Selectors



Upgrades for Ratifiers



Bowker's Books In Print Enrichment Results

39.2 million Total ISBNs processed

32.3 million OASIS titles updated

1.8 million

Dewey or LC

classifications added

6.7 million new titles created

8.8 million print records received updated pricing

over 13,000 backlist ebook published dates added or modified

12.7 million authors added or updated

18 million book titles updated

More Results

More Complete Records

88%

records have language information

95%

display a list price

More Consistency*

88%

records have matching dates for publication year and North American publication date

96%

of publisher names are displayed consistently

72%

of author names are displayed consistently

*based on sampling of popular authors and publishers

New Currency Options for Cambridge Core

 Now choose AUD, EUR, GBP, or USD to use in your Cambridge Core publisher direct platform accounts.



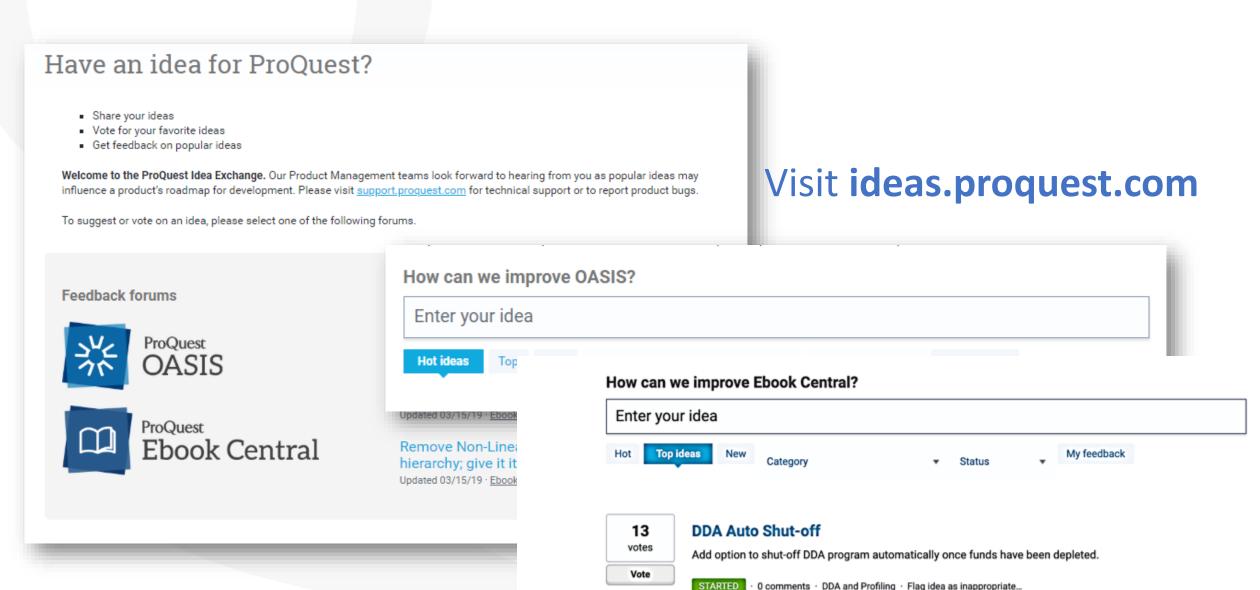
• Taylor & Francis and other publisher direct platforms will be providing similar functionality in the coming months.



OASIS-Alma APIs

	Check Availability & Pricing API	Real-Time Acquisitions API
What it does	Allows Alma users to search and review pricing from OASIS, then order without leaving Alma.	Sends orders from OASIS immediately into Alma.
How it helps	 Gives access to search the OASIS print catalogue to quickly locate patron requested print titles Orders of selected titles can be send to OASIS from Alma 	 Reduces manual work as orders placed in OASIS flow seamlessly into Alma. Real-time insertion of order data into Alma provides faster discovery of order records in Alma for early order mediation and avoids order duplication Ensures data accuracy with fewer human errors
Works for	Ordering print titles	All order types
Orders are placed in	Alma	OASIS

We're Ready to Listen



ProQuest Platform Updates

Changes to My Research Authentication

- From 1st August users need to use their **email address** (*not* their username) and their existing password to authenticate into My Research (My Research)
- We now have a 1:1 relationship between an email address and a My Research account
 - It is no longer possible to have the same email address linked to multiple My Research accounts
- No other My Research functionality is impacted
- House of Commons Parliamentary Papers has gone through the same change too

Platform Session Tracking Across Tabs

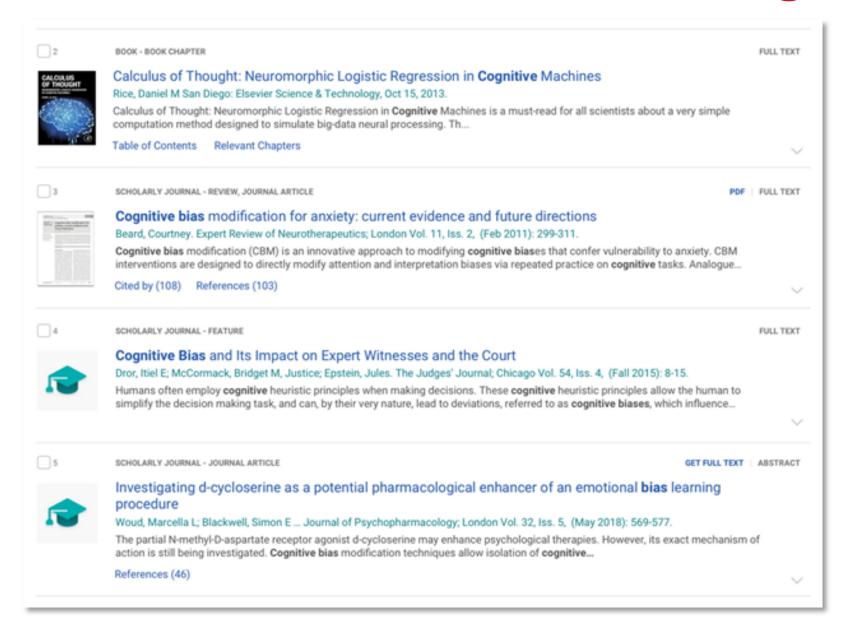
Formerly

- All tabs are in a single session
- Sessions counted down separately in each tab for same session
 - >30 minutes in any tab could end an otherwise active session
 - 60 minutes on FT docview

Now

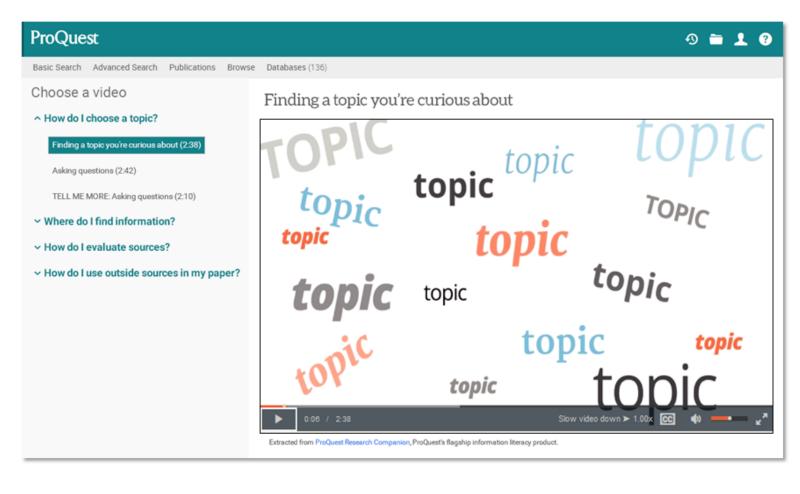
- All tabs still open in single session
- Activity in any tab should keep the session alive across all tabs

Cover Thumbnails on Results Pages



 Increased use of cover thumbnails for books and journals, sourced from Syndetics

Added select *ProQuest Research Companion* videos



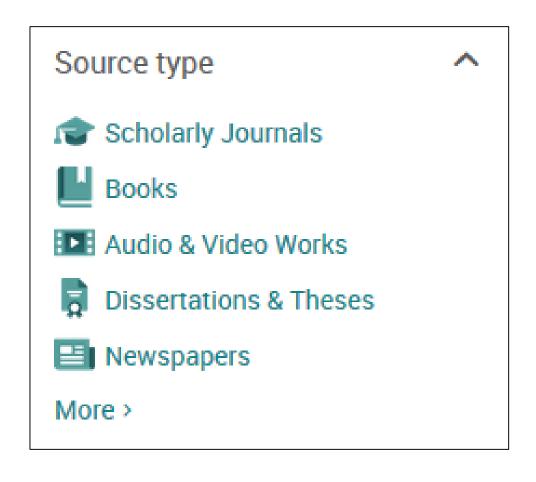
- 15-20 videos from *ProQuest*Research Companion (out of c. 100)

 are now hosted on the ProQuest

 Platform, covering areas such as
 topic choice, source evaluation and
 their use in an assignment
- For the initial release, users can link through to these videos from the basic search page or the Help menu
- We'll then gather data on the utility of the videos and aim to provide context-sensitive links to relevant videos from results or document pages in future

New Source Type Icons

 New & refreshed source type icons, looking less like placeholders or broken images in comparison with cover pages that we also now include (NB cover pages and source type icons are clickable, taking the user through to the document page).



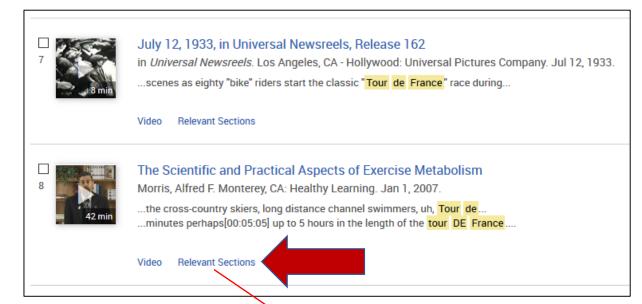
360° Video Support

- Extending 360° video playback to non-Alexander Street videos
- This includes content from New York Times, with more to come from other providers
- Native video player upgraded to support this.



Relevant Sections Link for Videos

- Additional Alexander Street video functionality:
 - Relevant sections on results
 page links the user through to
 the document page, with search
 terms populated into the video's
 transcript, allowing a user to see
 the context of their search
 terms within a video.





Additional Unpaywall Integration

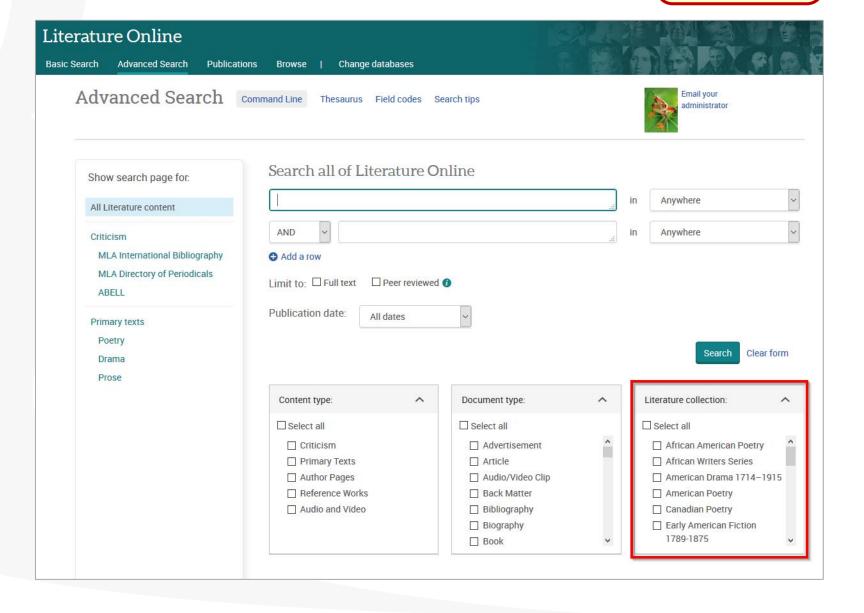
- Unpaywall links have been added to results items, where relevant, as 'Get full text' links.
 - Extends existing implementation of providing these links on the document pages.
 - For the link to display, the item must have a DOI, no local full text available to the user and have publicly available full text identified by the Unpaywall linking tool, just as on the document page.
 - Available to all users/institutions.
 - Complements any existing link resolvers or other external linking configured by customers.



Collection Limit on LION

Sherif Request

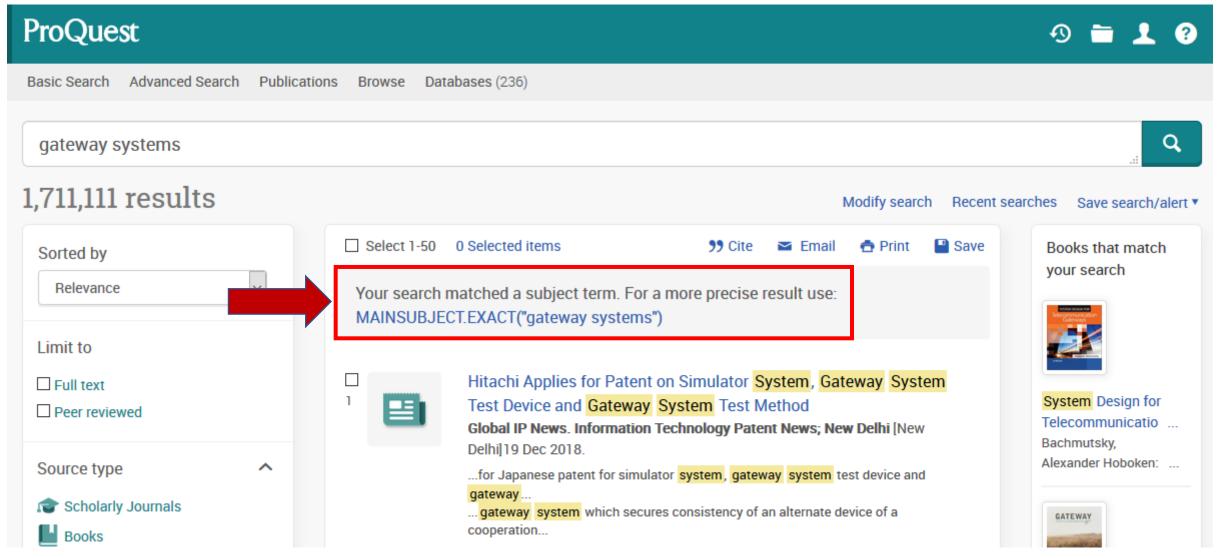
Addresses current customer feedback that it's difficult to search discreet collections within LION



Query Interpretation – Taxonomy Suggestions

- Makes suggestions to revise search for precision
 - Trigger is when the user input matches a heading from a given taxonomy
 - Taxonomy must be applicable to content within scope of user's search
 - Suggestion maximizes the levels of precision possible
- Also makes suggestions based on taxonomy "See" references
 - Redirects a match on a "see" reference/Use For term to heading
 - Same other conditions as above

Query Interpretation – Taxonomy Suggestions



Combination Search Fields

- Feature to Support specialist researchers, particularly systematic reviewers
- Former syntax: Search Fields joined by commas
 - Throwback to Dialog-style searching
 - Example: TI,AB,SU(term1 NEAR term2) or similar
- Inefficient & hard on search architecture
 - Equivalent to the following: TI(term1 NEAR term2) OR AB(term1 NEAR term2) OR SU(term1 NEAR term2)
 - Saves typing but not load

Combination Search Fields

- Observed that queries now run successfully & faster in larger indices
- Three new combined indices
 - •TIAB Title data & Abstract data
 - •TISU Title data & Indexing data
 - •TIABSU Title data & Abstract data & Indexing data

ProQuest Help

Mnemonics for Specialist Searches

Print this topic

Search syntax and field codes > Mnemonics for Specialist Searches

Combination mnemonics

ProQuest provides several search-field <u>mnemonics</u> specifically designed to help researchers who wish to search for keywords across multiple fields to retrieve a complete, exhaustive summary of current evidence relevant to a research question.

Each of these mnemonics combines two or three existing ProQuest search fields, into a single, 'combination' mnemonic. These three mnemonics are:

- TIAB Searches the Title and Abstract data.
 Example: TIAB("climate change")
 Searches for the exact phrase 'climate change' in both the Title and Abstract data.
- TISU Searches the Title and Subject data.
 Example: TISU("climate change")
 Searches for the exact phrase 'climate change' in both the Title and Subject data.
- TIABSU Searches the Title, Abstract, and Subject data.
 Example: TIABSU("climate change")
 Searches for the exact phrase 'climate change' in the Title, Abstract, and Subject data.

Combination Search Fields – York example

((ti((((conservation* NEAR/5 (nature OR rural OR countryside OR outdoor* OR outside OR backcountry OR hinterland OR outback OR wood* OR park* OR parkland OR garden* OR meadow* OR farm* OR (farm NEAR/1 land) OR horticultural OR floricultural OR botanical OR arboretum OR allotment* OR forest* OR rainforest OR moor* OR dale*1 OR marsh* OR mountain* OR beach* OR wilderness OR landscape* OR tree* OR copse* OR river* OR lake* OR canal* OR waterway OR wetland* OR (open NEAR/1 space*) OR (protected NEAR/1 area*) OR green* OR planning* OR footpath* OR trail* OR coast* OR cliff* OR dune* OR (bio NEAR/1 diversity) OR (eco NEAR/1 system) OR (protected NEAR/1 area*))) AND (Regenerat* OR restore OR restoration OR redevelop OR maintain OR enhance OR preserve OR preserving OR create OR creation OR establish OR establishing OR founding OR build* OR cultivat* OR cultivation OR participati* OR practical OR creat* OR activ* OR action* OR involve*)))) OR ab((((conservation* NEAR/5 (nature OR rural OR countryside OR outdoor* OR outside OR backcountry OR hinterland OR outback OR wood* OR park* OR parkland OR garden* OR meadow* OR farm* OR (farm) NEAR/1 land) OR horticultural OR floricultural OR botanical OR arboretum OR allotment* OR forest* OR rainforest OR moor* OR dale*1 OR marsh* OR mountain* OR beach* OR wilderness OR landscape* OR tree* OR copse* OR river* OR lake* OR canal* OR waterway OR wetland* OR (open NEAR/1 space*) OR (protected NEAR/1 area*) OR green* OR planning* OR footpath* OR trail* OR coast* OR cliff* OR dune* OR (bio NEAR/1 diversity) OR (eco NEAR/1 system) OR (protected NEAR/1 area*))) AND (Regenerat* OR restore OR restoration OR redevelop OR maintain OR enhance OR preserve OR preserving OR create OR creation OR establish OR establishing OR founding OR build* OR cultivat* OR cultivation OR participati* OR practical OR creat* OR activ* OR action* OR involve*))))) AND la.exact("English") AND pd(2010101-20191009)) OR ((ti(((geoconservation OR (geo NEAR/3 conservation)))) OR ab(((geoconservation OR (geo NEAR/3 conservation))))) AND la.exact("English") AND pd(20100101-20191009)) OR ((ti((((activ* OR practical OR participat*) NEAR/3 conservation*))) OR ab((((activ* OR practical OR participat*) NEAR/3 conservation*)))) AND la.exact("English") AND pd(20100101-20191009)) AND pd(20100101-20191009)

Combination Search Fields – York example

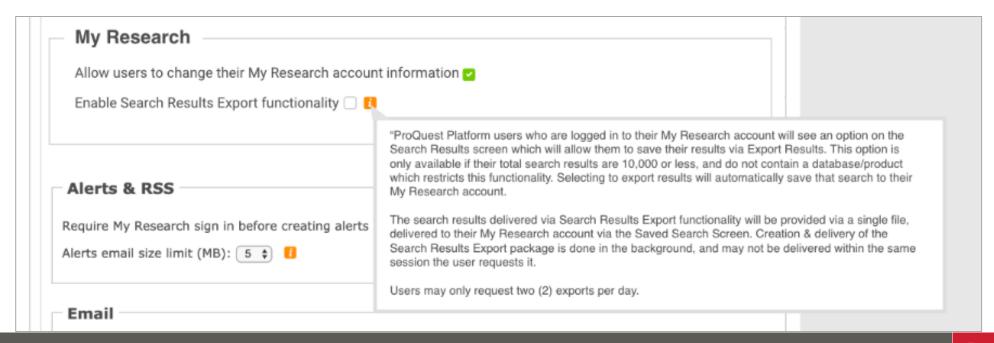
((TIAB((((conservation* NEAR/5 (nature OR rural OR countryside OR outdoor* OR outside OR backcountry OR hinterland OR outback OR wood* OR park* OR parkland OR garden* OR meadow* OR farm* OR (farm NEAR/1 land) OR horticultural OR floricultural OR botanical OR arboretum OR allotment* OR forest* OR rainforest OR moor* OR dale*1 OR marsh* OR mountain* OR beach* OR wilderness OR landscape* OR tree* OR copse* OR river* OR lake* OR canal* OR waterway OR wetland* OR (open NEAR/1 space*) OR (protected NEAR/1 area*) OR green* OR planning* OR footpath* OR trail* OR coast* OR cliff* OR dune* OR (bio NEAR/1 diversity) OR (eco NEAR/1 system) OR (protected NEAR/1 area*))) AND (Regenerat* OR restore OR restoration OR redevelop OR maintain OR enhance OR preserve OR preserving OR create OR creation OR establish OR establishing OR founding OR build* OR cultivat* OR cultivation OR participati* OR practical OR creat* OR activ* OR action* OR involve*)))) AND la.exact("English") AND pd(2010101-20191009)) OR ((ti((((activ* OR practical OR participat*) NEAR/3 conservation*)))) OR ab((((activ* OR practical OR participat*) NEAR/3 conservation*)))) AND la.exact("English") AND pd(20100101-20191009))

Anonymous/Known User Session Limits

- Limits counted per session for "anonymous" users
 - Limited to exporting 500 citation/A&I records in a session
 - Limited to exporting 100 full-text documents per session
 - Attempts to exceed these limits prompts user to sign in to My Research profile or create one
- Limits counted per sessions for "identified" users
 - Logged in to My Research
 - FT & citation/A&I records limited to 20,000 per session
 - Attempts to exceed prompt them to save to My Research
- Limited to 1,000 docs in any single action

- Feature to support advanced researchers, especially systematic reviews and similar larger-scale literature reviews
 - Key characteristic is the need for "all" search results
 - Full text is not needed
 - Reproducibility, as the search is a publishable thing in itself
- However, feature could be abused
 - Responsibility to our publishers
- Call this feature many things: cool, awesome, overdue, but do not call it "bulk export." (Please)

- Must be activated for the account.
 - Off by default for all accounts
 - The library controls activation of the feature
- User must authenticated to My Research
 - The user must be individually identifiable for the activity



Sherif Request

- Conditions of the feature
 - User must not have any prohibited product included in search scope
 - Blacklist protects ProQuest publishing partners
 - Prohibited Products are documented in Help
 - Feature is disabled in UI when impacted

ProQuest products that do not support **Export**Results

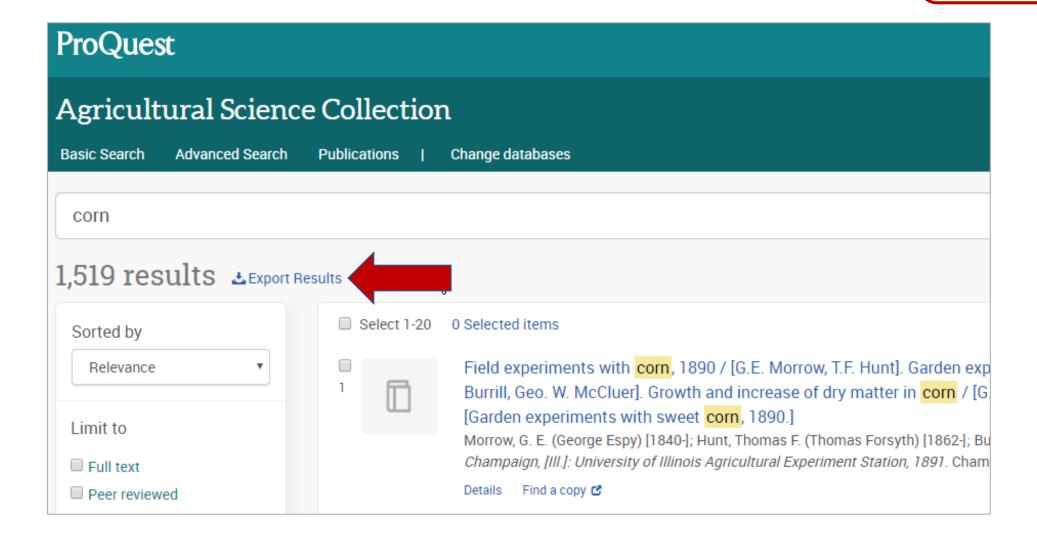
The following ProQuest database products do not support Export Results due to publisher concerns. If you want to use the feature but do not see the Export Results link on your search results page, go to the Select Databases page and deselect any of the databases listed below that are currently selected. Then, run your search again.

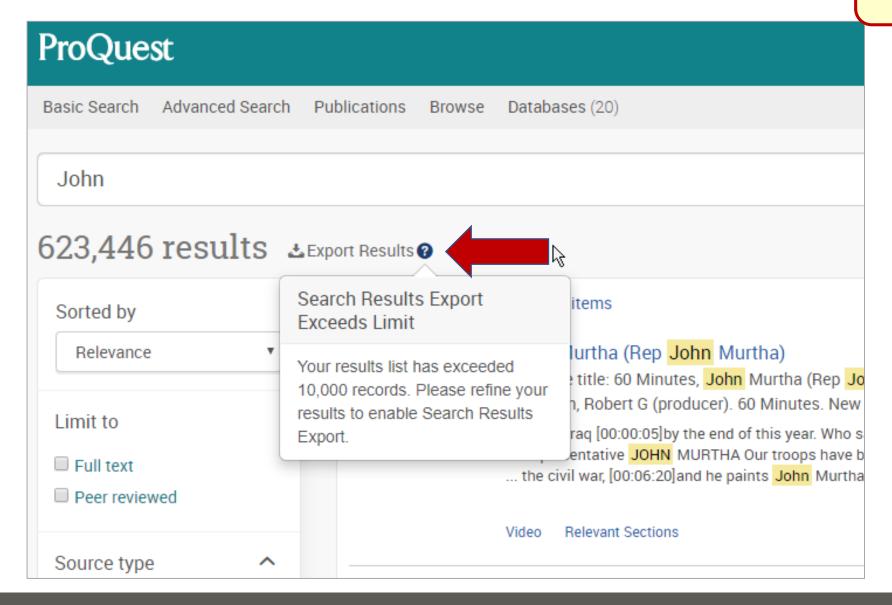
- Inspec
- International Pharmaceutical Abstracts
- MLA International Bibliography
- PsycARTICLES
- PsycBOOKS
- PsycEXTRA
- PsycINFO
- PsycTESTS

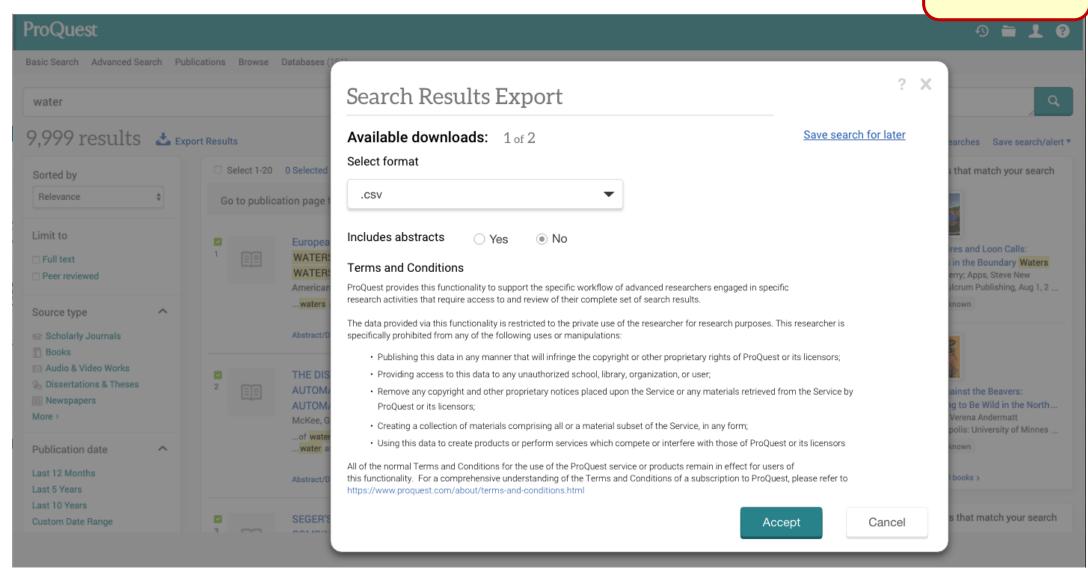
Sherif Request

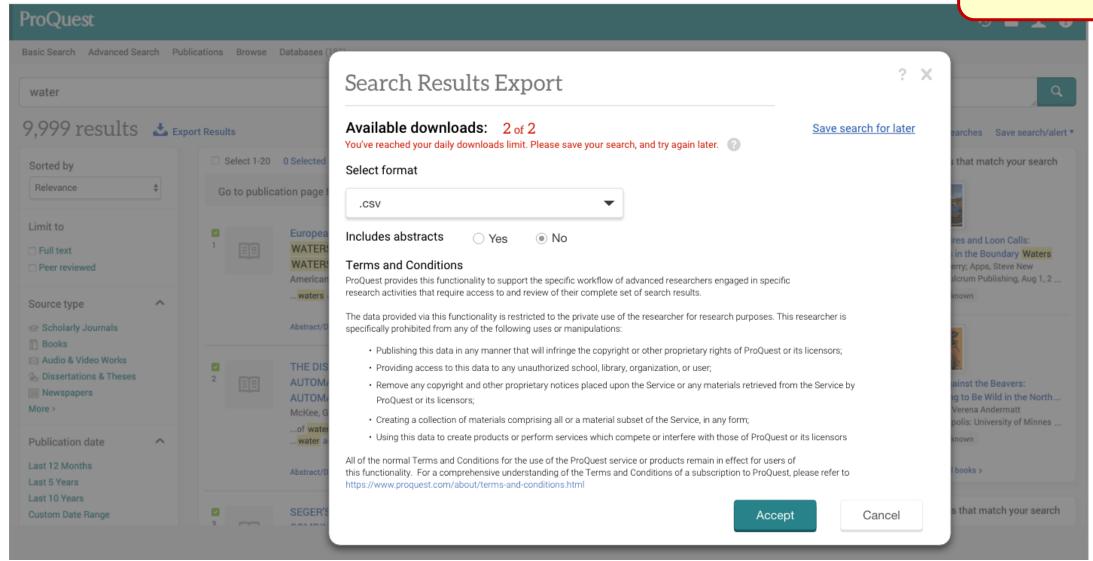
Functionality

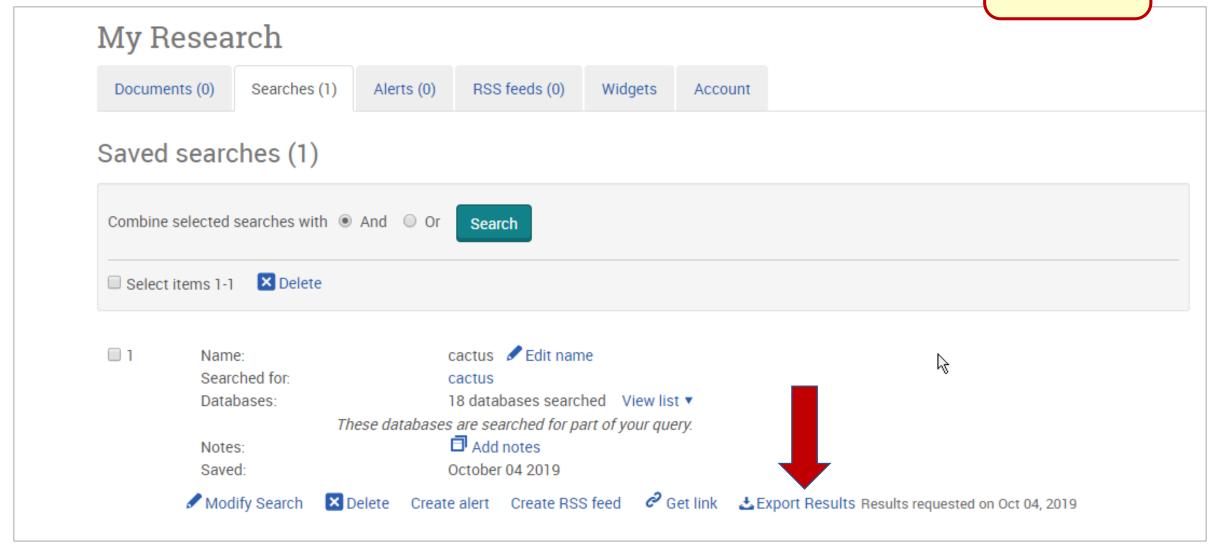
- Exports all results of a given search in one action
- Limited to searches with 10,000 results or less
 - Results sets that exceed 10K will disable the feature
- Only exports Citation information; Abstracts are optionally included
- NO FULL TEXT is delivered output includes links back to the individual documents
- Deliver asynchronously: results are delivered to My Research profile
 - Results packaged in the background by Platform to ensure full results delivery
 - Results download as a data file: spreadsheet compatible or RIS format
- Only 2 Search Results Exports can be requested per day





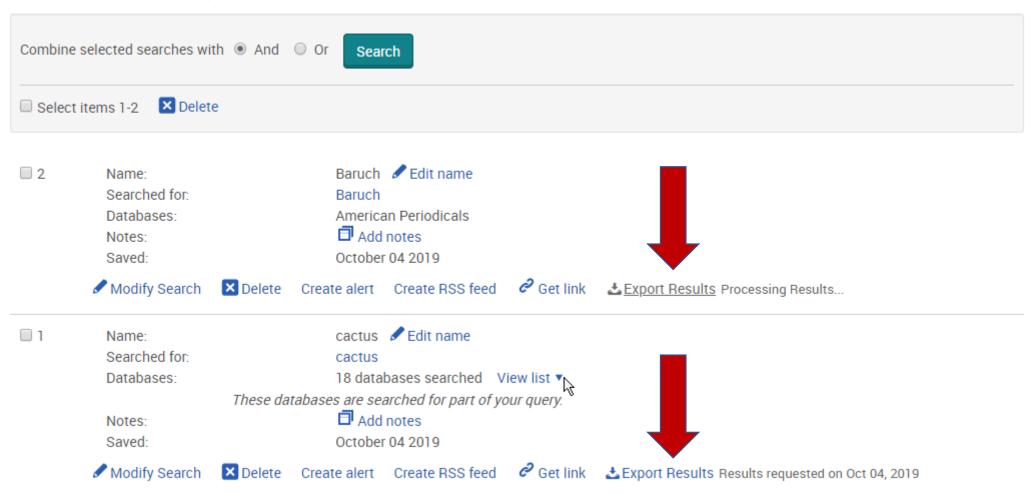






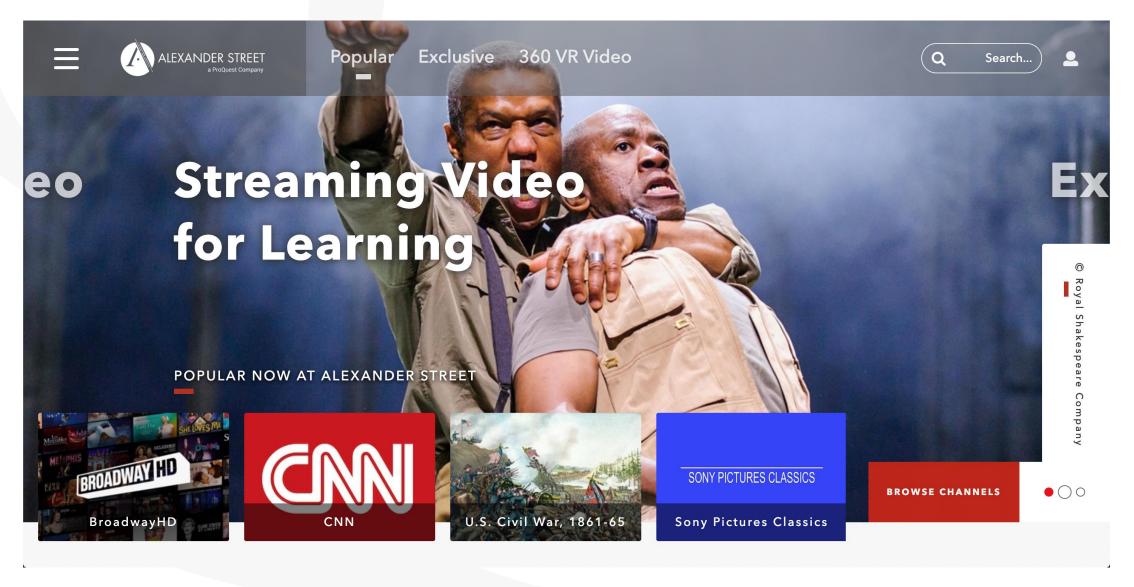
Sherif Request

Saved searches (2)



Alexander Street Platform Updates

New Video UX Live



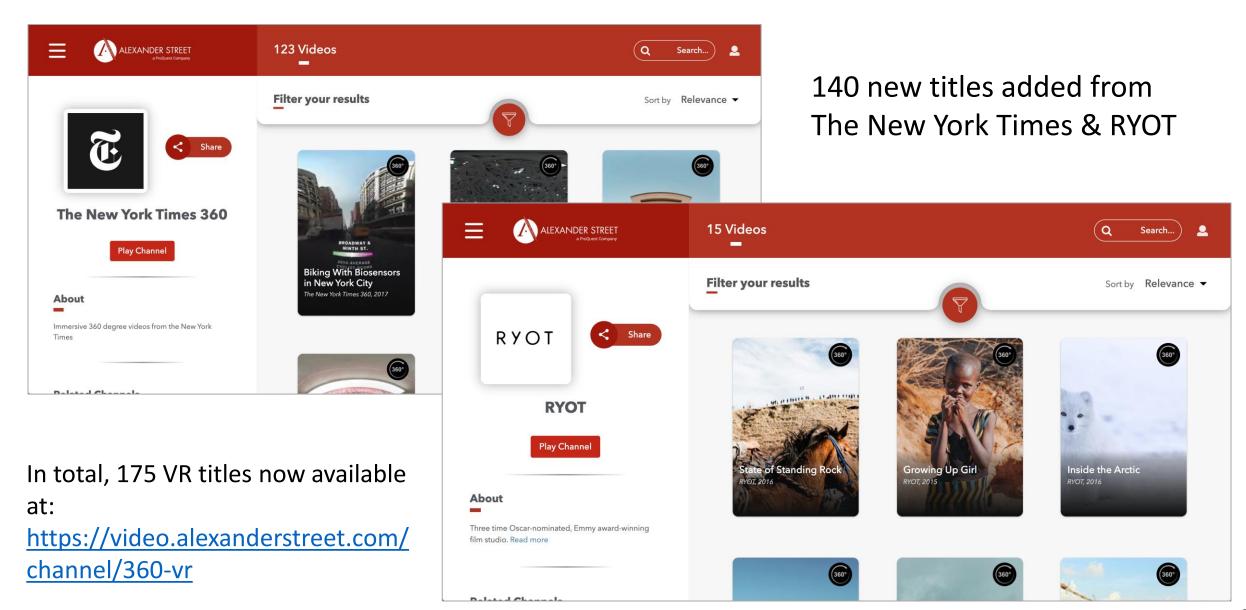
https://video.alexanderstreet.com/

The New Home of Video

- All video collections now redirect to the new video UX.
 - E.g. https://search.alexanderstreet.com/avon redirects to https://video.alexanderstreet.com/channel/academic-video-online
- All MARC records for Alexander Street video collections now redirect to the new video UX.

• Videos discovered on Summon, Primo, Google and other external search engines now go to the new video UX.

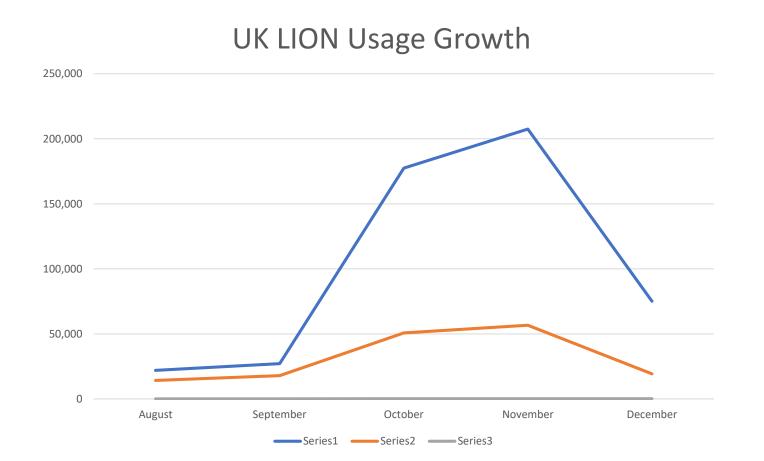
New 360 VR Videos in AVON



Migrations

Legacy LION shutdown and redirect – August 5th

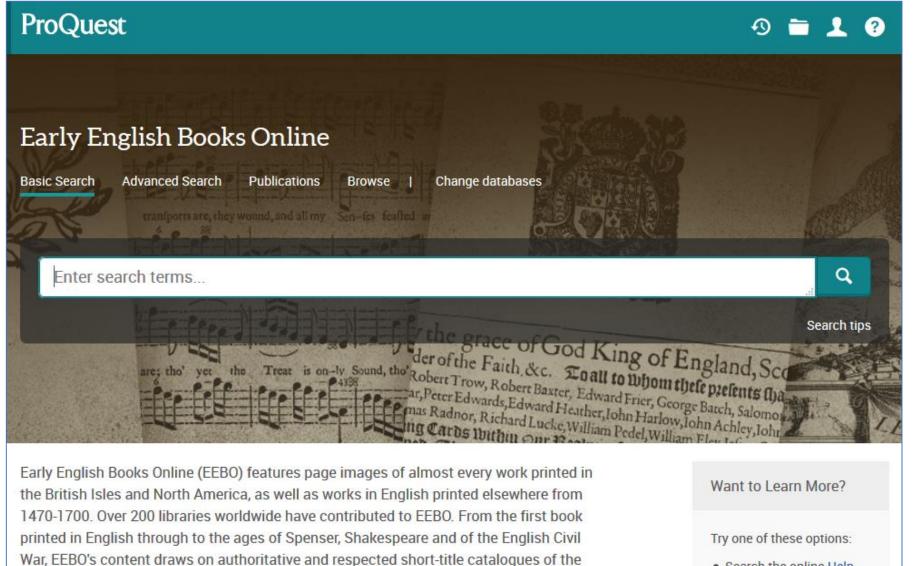
- Redirects started on time as expected
- Average of 220% increase in usage since the shutdown in the UK



New EEBO Released in August

period and features a substantial number of text transcriptions specially created for the

product.



- Similar in functionality
- Ability to crosssearch with EEB and other ProQuest Databases
- All benefits of the ProQuest platform

· Search the online Help.

common questions at

Discover answers to

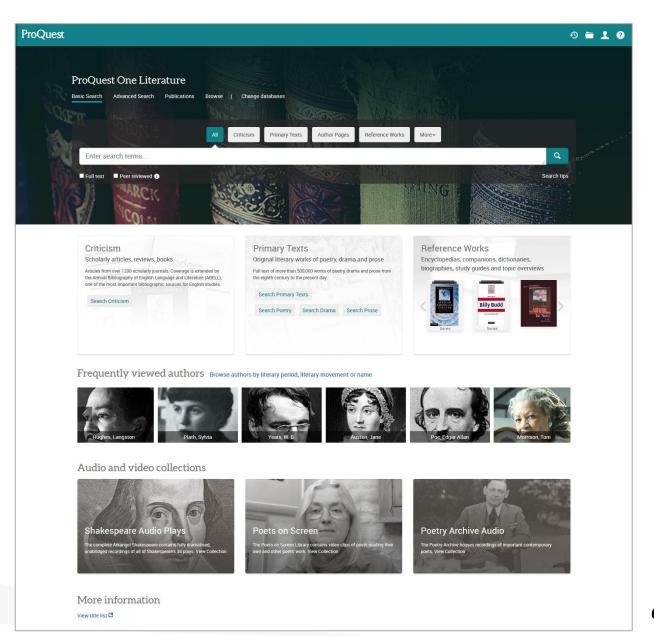
Upcoming Chadwyck-Healey Migrations

- German Literature Collections
- Teatro Español del Siglo de Oro
- Individual Literature Collections
 - Those hosted on https://collections.chadwyck.co.uk

New Product Releases

ProQuest One Literature

Replacement for Literature
 Online Premium



ProQuest One Literature

ProQuest One Literature

Explore and experience the breadth of literary content like never before

Three million citations and growing

ProQuest

Primary Works

500,000 plays, poems and prose represent the literary canon across 1,000 years

Diverse Voices

150,000 hard-to-find primary texts from lesser known writers beyond the Western canon

Video and Audio

1,300 videos and 1,000 audio tracks of performances and author interviews

Reference Works

18,000 encyclopedias, companions, and dictionaries provide background and context



D

Full-Text Journals

1,200 literary journals, bulletins, reviews and interdisciplinary publications offer contemporary criticism

Historic Criticism



Dissertations

14,000 dissertations offer scholarly output on emerging literary topics with rich reference citations

Ebooks

20,000 ebooks provide in-depth critical analysis of primary works, and author biographies

Discipline-specific, multi-format experience

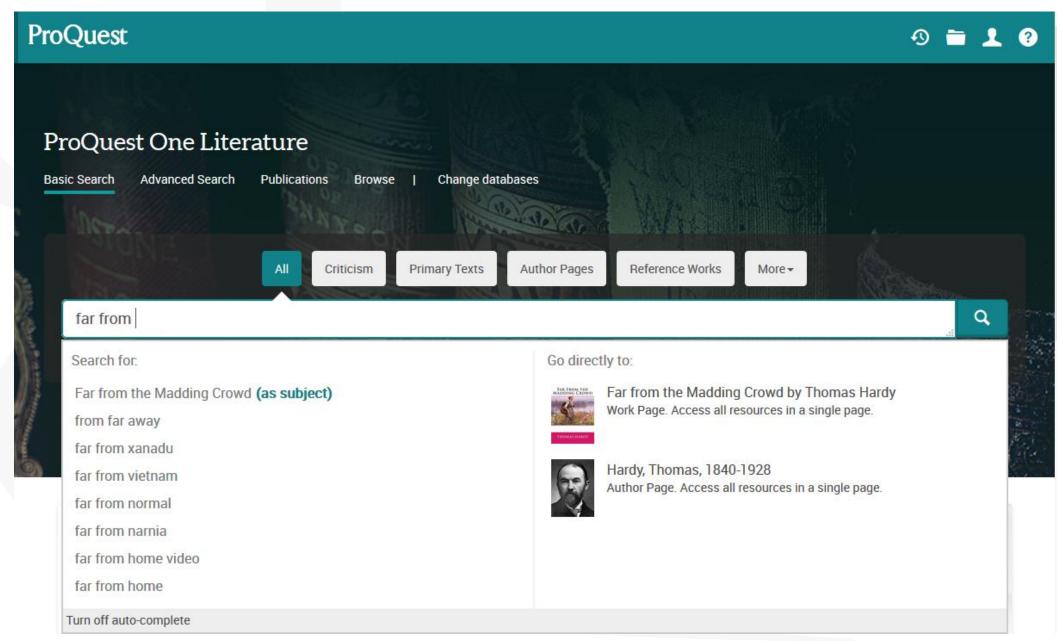
LITERATURE

Developed in collaboration with faculty, scholars and librarians, ProQuest One Literature is now the destination for all aspects of literature research, teaching and learning.

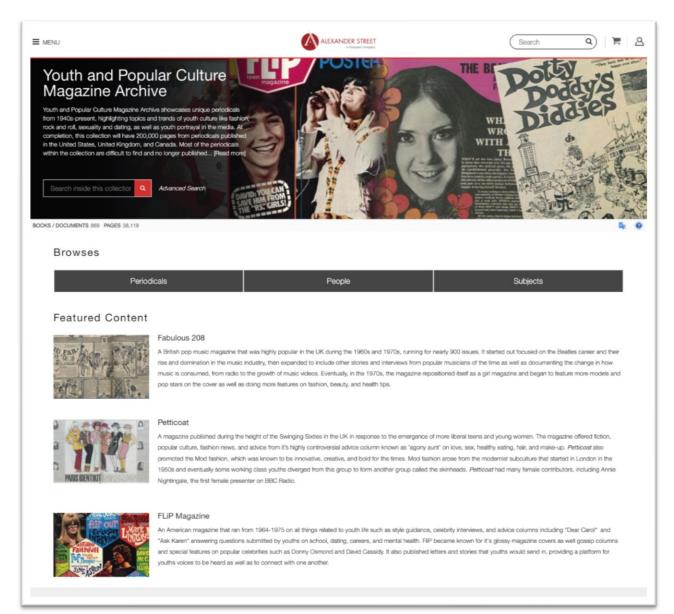
To speak with a Sales Representative contact us at 1-800-779-0137 or sales@proquest.com.

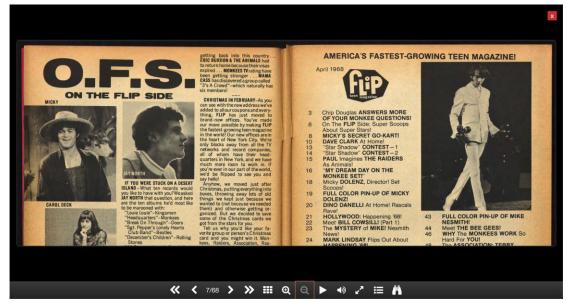


ProQuest One Literature



Youth and Popular Culture Magazine Archive





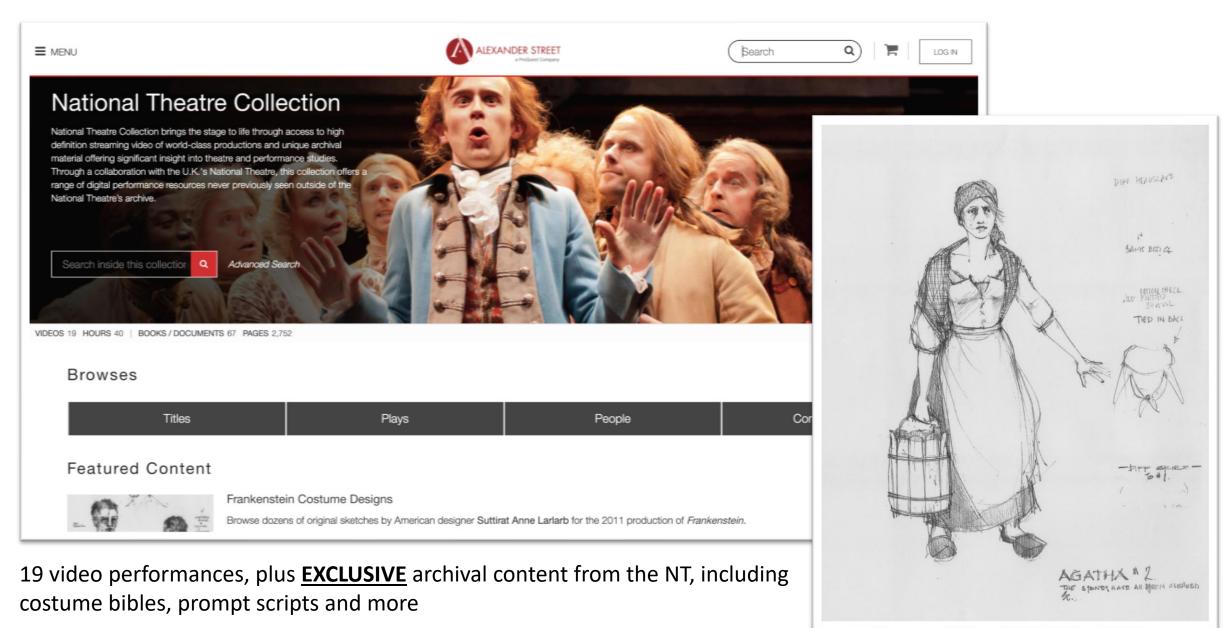
Youth and Popular Culture Magazine Archive showcases unique periodicals from 1940s-present, highlighting topics and trends of youth culture like fashion, rock and roll, sexuality and dating, as well as youth portrayal in the media.

Launched July 31
Available Now

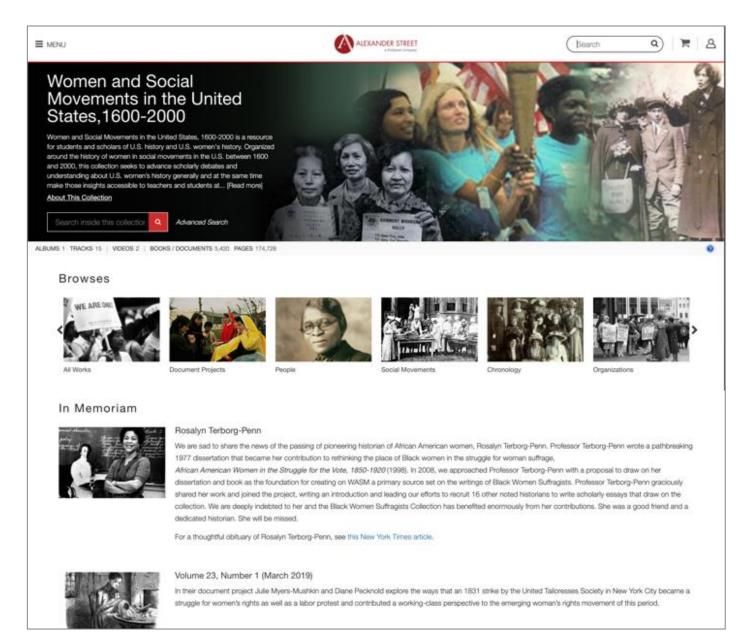
The National Theatre Collection

live **NOW** at:

https://search.alexanderstreet.com/nath



Women & Social Movement in the US, 1600-2000



New issue launched Nov. 15

First issue from new team of external editors (collection is developed in partnership with University of California)

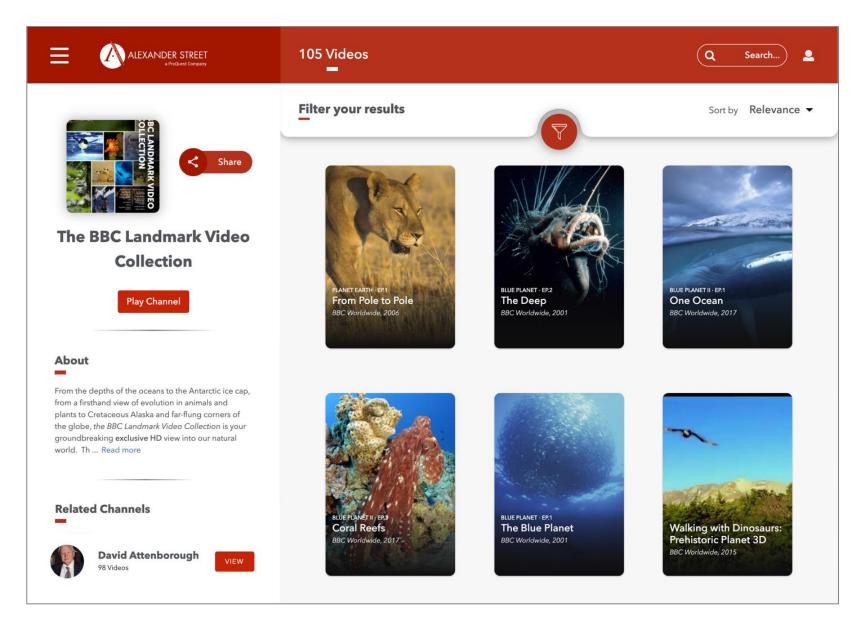
Content themes for the new issue include:

- Equal Rights
- American women and internationalism
- Gender and transnationalism

Now live

at: https://search.alexanderstreet.com/wass

BBC Landmark Collection, Volume 2



Volume 2 of the BBC Landmark collection launched on October 25.

37 new films, including a new series on 'Icons'

Watch it now

at: https://video.alexanderstreet.com/channel/the-bbc-landmark-video-collection

New Historical Newspapers

- ProQuest Historical Newspapers: Chicago Tribune (extended years)
- Canadian focus:
 - ProQuest Historical Newspapers: Windsor Star
 - ProQuest Historical Newspapers: Vancouver Sun
 - ProQuest Historical Newspapers: Calgary Herald
 - ProQuest Historical Newspapers: Times-Colonist
- Recent Historical Newspapers: Atlanta Journal Constitution
- Recent Historical Newspapers: St. Petersburg / Tampa Bay Times







New Archive Products

- Entertainment & Industry Magazine Archive Collection 3: Film & Television
- Art & Architecture Collection 2
- Early European Books Collection 16 (French Culture and Etiquette)
- Digital National Security Archive Collection 54: U.S. Policy toward Iran: From the Revolution to the Nuclear Accord, 1978-2015





New History Vault modules:

- African American Police League Records (1961-1988)
- Progressive Era: Voices of Reform
- Revolutionary War and Early America: Collections from the Massachusetts Historical Society, 1721-1860





