Minutes of the JIBS/ProQuest User Enhancement Group ${\bf 10}^{\rm th}\,{\sf September}\,{\bf 2014}$

Attended: Catherine Robertson (Co-Chair), Amanda Lawrance (Co-Chair), James Allen (University of Salford), Sarah Lowe (University of Brighton), Steve Gray (Open University)

Apologies: Helen Beardsley (University of Stirling)

Agenda item		Action
1)	Mobile website issues – ERIC is now fixed, and the mobile site is undergoing beta testing. ProQuest are looking at a more responsive design and so are gathering feedback. The whole mobile site is being redesigned and should be launched in 2015	Ongoing – PQ to update at next meeting
2)	Refworks flow – concerns were raised about copyright issues of sharing copyrighted material between users from different institutions. Issues of legality plus how to raise user awareness of copyright best practice. ProQuest will also check their terms and conditions for Flow to see what it says about copyright etc, to ensure the user is held accountable for legal sharing rather than the host library who have no control over the sharing.	Ongoing - ProQuest to check copyright and legal implications of sharing academic material. Also check T&Cs to see who is accountable in the case of copyright breach.
	Other useful aspects of Flow are that institutions can get an institutional level account to access statistics. Counter statistics are now available and seem to be working	Ongoing – JIBS members to report back if cannot get Counter compliant statistics.
3)	Altmetrics/usage – ProQuest asked if Altmetrics would be of interest to institutions. General consensus was yes if the metrics were clear and some analysis had already been done, as no-one has the staff available to do in-house analysis	ProQuest to update at next meeting
4)	ProQuest content into Primo Central – some content has been agreed with Ex Libris, and this is being tested in selected sites in Sept 2014. The initial release is for ProQuest owned content as they cannot release content owned by other publishers. Currently Ex Libris are not indexing historical material.	ProQuest to update at next meeting
5)	Feedback from accessibility checking – The OU has done some accessibility checking (standard practice for all their subscribed online material), and has found small issues, such as with the font, and no major issues. OU has sent the report to ProQuest for information	ProQuest to comment on OU report
6)		ProQuest to investigate and see if this can be done

7)	CSA database update – all customers should now have been contacted. One option is to remain the same as before, another option is to add full text to the A+I service. This allows institutions to pick and choose which best suits them. Each institution will work with ProQuest to match the most appropriate database to the institutions' needs. The CSA	ProQuest to update
	package is now ten years old so due an upgrade.	
8)	Dictionary of Medicine Online – currently there is no text searching option within the PDF (which is how the book is downloaded). Currently it's a scan from 2004, so its age and the restrictions in technology from that time are what is restricting it. ProQuest will contact the publisher to ask whether an eversion is available.	ProQuest to contact the publisher about an eversion.
9)	LION, and Lit and Lang databases – the overall plan is to have all databases on the ProQuest platform. Migration plans are in place to bring everything together but no date has been set as yet. Chadwyck Healey material is to be done first as it is using the oldest technology currently.	ProQuest to update group
10)	ProQuest Dissertations and Theses – the old platform is still visible as some links have yet to be moved to the new platform. The new platform is working, and it is hoped that the material wil be moved onto it before the end of the year. There will be more PDFs, and more dissertations from the US.	ProQuest to update on platform.
	ProQuest are also currently recruiting new Universities in the UK. Interested institutions can contact ProQuest. ProQuest can scan old dissertations and then institutions can make them available via their repository.	JIBS members to ask their institutions if they will work with ProQuest to make their dissertations available via the ProQuest.
11)	eBooks – Libcentral has been upgraded, and the next step is to upgrade the Ebrary reader. The Ebrary upgrade has been released, and is being released gradually, and customers will get about one month's notice. A new eBooks licencing agreement is in place allowing three concurrent users.	ProQuest to update on eBooks
	There is now a combined eBook platform which combines EBL and Ebrary, and the search interface will remain the same. The landing page of an eBooks shows how many pages can be printed, and how long the book can be checked out for. Mid-2015 is projected for the new platform release. There is the option for non-linear landing (eg we pay for a set number of accesses per year – can all be used in one day, or slowly over time).	ProQuest to update on new platform
	Recent releases: J P Morgan Research – contains analysis reports etc; Black Freedom Struggles Pt 2; British periodicals III; Dissertations dashboard (free to institutions who publish 80% of their theses via ProQuest, and have Dissertations and Theses Global); Historical Statistical Abstracts of the US.	
13)	Latest enhancements - 'Save to flow' button now on	
	ProQuest platform. Flow is also now integrated into Summon,	

which was previously an issue. Flow is now also integrated into Google Docs. A collaboration Tool – an add-on in Google Docs which allows users share the document and its citations.

When an article is found on the ProQuest platform then it will automatically show a link to relevant eBooks in Ebrary which we subscribe to.

Research Companion – aims to show how to find information, how to evaluate information. All modules may be viewed as text or as short videos (5-7 minutes). Video playlists can be customised, and the videos can be embedded into LMS's. The product is hosted and maintained by ProQuest.

Dissertation dashboard – will evaluate the impact of dissertations. It offers data and visualisations that help institutions to identify growth and trends, and popular subjects. This can show which titles are used most globally, who is viewing the dissertations, which countries are using which titles the most, and can help identify potential research links. An institution must publish 80% of their theses with ProQuest in order to be eligible though. This product is aimed at colleagues in charge of finance/PhD recruitment at a strategic level.

JUSP – the agreement was signed in the summer, and JUSP are now asking for set-up details.