

JIBS/ProQuest Enhancement Group

Minutes 31st July 2013

Attended Catherine Robertson (University of Birmingham - Chair, minutes), Amanda Lawrance (University of Birmingham), Liz Bennucci (Open University), June Hedges (UCL), Sarah Lowe (University of Brighton), Andrina Howlett (University of Nottingham), Sophie Panagi (ProQuest), Jeff Wilensky (ProQuest), Lynda James-Gilboe (ProQuest), Christina Blanca-Sancho (ProQuest), Scott McCarthy (ProQuest)

Apologies Helen Beardsley (University of Stirling), James Allen (University of Salford), Stephen Harvey (Hertford Regional College)

Minutes from the last meeting Everything not resolved in the minutes from the last meeting are on the agenda for this meeting.

ProQuest update and product presentations

- **2013.2 release**
 - **ProQuest Historical Newspapers: Chinese Newspapers** – covers English language newspapers published in China. This archive is finished now, no more material will be added. Content goes up to 1957.
 - **Art and Architecture Archive** – based on existing products such as EIMA and Vogue, goes up to the year 2000. Has full page images and hit highlighting, 1.5 millions pages covering over 15 journals. Available to trial now.
- **Mobile website** – this is not an app, but a mobile friendly version of the website. ProQuest would like feedback from JIBS as to what is missing, etc so all JIBS members to promote this to their institutions. **Action – all to feedback to ProQuest about the mobile website.**
- **Ebrary enhancement** – Ebrary results are now appearing within the ProQuest main platform databases and all customers should now have the ability to turn this on or off. Admin at the institution needs to activate the Ebrary option. ProQuest have also added an error message to flash up when someone tries to access flash content from an Apple device.
- **Exports** – ProQuest have added Citavi as an export option (similar to Endnote) at the request of customers. There is also now the ability to export details to EasyBib. Also, when exporting to RefWorks, users can now choose which fields to export so not all the data is exported.
- **Priorities list** – the more customers that request an enhancement then the higher up the priority list it goes. British Education index and Australian Education index are now available on the academnic interface as a direct result of feedback from the last JIBS meeting.
- **RefWorks: RefShare and Flow** – **RefShare**: New shared area in RefWorks – can organise and share folders. Can create a bibliography and then share with a colleague, and that colleague doesn't need a RefWorks account. **ACTION - Any JIBS institutions who use Refworks to test**

and feedback to Catherine Robertson. Flow: a new product where the user can take a PDF, edit it and then send to someone via Flow. Download a Flow bookmarklet and then can extract PDF's etc from any webpage. Flow has access to 3,700 output styles, OU created their own in RefWorks and asked whether this was transferrable, ProQuest will investigate. The PDFs would be stored in the cloud and user education would be paramount. Users can send PDF's to other people who have a Flow account, so restricted to people with an educational email address BUT could be sent within institutions - JIBS raised concerns about copyright implications with this and ProQuest will investigate. JIBS also asked for usage stats of this to be maintained. **ACTION – ProQuest to liaise with OU about moving over custom output style. ProQuest to investigate copyright implications.**

- **Shibboleth** – ProQuest asked about uses for Shibboleth and JIBS members explained that, although technically Shibboleth allows granularity in user records to be taken into account, in reality most institutions cannot take advantage of this as other institutional systems are not integrated to share information.

New questions from JIBS

- **Ebrary (two versions)** – JIBS asked the best way to set up Ebrary now that it is available within searches of existing platforms. ProQuest advised linking directly to Ebrary within an institution's catalogue only, as users will see results within the main platform anyway so no need to link to it that way too. ProQuest asked for feedback about Ebrary, as well as it's integration with the main platform, to either platform@ebilib.com or platform@ebrary.com.
- **Sales rep** – Ewa Klorek recently left and some institutions now have no rep to contact with queries. ProQuest are actively recruiting for a replacement, and advised JIBS that we can contact anyone on the ProQuest team of JIBS/ProQuest Enhancement group and they would be happy to help.
- **EBL** – timescales still the same, launch expected at the start of 2015.
- **Alma** – ProQuest are still talking to Ex Libris about getting ProQuest records into Ex Libris' knowledgebase. Similar question to previous discussions about getting records into RDS's. ProQuest are committed to working with a wide variety of vendors. So far neither UoB or UCL have seen any drop in usage of ProQuest databases since implementing their RDS's, even though ProQuest material not indexed in there yet.
- **Counter statistics** – by the end of the year all ProQuest statistics will be Counter 4 compliant. This will allow us to differentiate a user arriving from an RDS and via the native interface which will be useful. ProQuest asked which other statistics might be useful for users (not necessarily Counter compliant). JIBS asked for ability to get DR-1 report by databases rather than by platform so gave greater granularity – ProQuest will add to their priorities list. All to think about whether any vendors produce particularly useful statistics. JIBS also commented that a report tailored to the needs of the Sconul report would be very useful. **ACTION - ProQuest to investigate DR-1 report by database, and JIBS to feedback any other reports that would be useful and can't currently get.**
- **Budget** – JIBS asked what ProQuest could do to help institutions make the most of their budgets. ProQuest use JISC pricing models, do JISC deals, create useful bundles etc. ProQuest can also provide institutions with information such as other institutions who have purchased a product, to assist with business cases, case studies, etc.

- **Searching a single database becomes a search for 38 databases** – A problem specific to Nottingham so they will liaise with ProQuest to resolve. **ACTION – Nottingham and ProQuest to liaise.**
- **Possible enhancement** – it was suggested that databases such as Historical Newspapers could be improved by adding a scroll bar so users can see the images as they would using microfilm. **ACTION – all to suggest other enhancements as they occur.**
- **JIBS survey update** – ProQuest thanked the group for promoting the survey but the response rate was very low, so no useful results. JIBS suggested could send surveys out in enhancement emails to all customers. Could also try other mailing lists such as LIS_E_RESOURCES (JISC).
- **Captcha** – ProQuest are considering using Captcha software to prevent multiple illegal downloads by crawlers. The software would only be triggered after multiple fast downloads from the same journals, and downloads would resume if the captcha was completed successfully. Fewer than 5% of users would ever see the captcha. JIBS suggested the addition of an explanatory pop-up box to show with the captcha. ProQuest to let JIBS know when implemented.

Date of next meeting – TBC (November/December 2013)