

JIBS/ProQuest Enhancement Group meeting

20th February 2013

Attended: Catherine Robertson (Co-Chair), Amanda Lawrance (University of Birmingham), Sarah Lowe (University of Brighton), Andrina Howlett (University of Nottingham), Alex Addyman (Open University), Helen Beardsley (University of Stirling), James Allen (University of Salford), Richard C. Belanger (ProQuest), Cristina Blanca-Sancho (ProQuest), Scott McCarthy (ProQuest), Serena Rosenham (ProQuest)

Apologies – James Caudwell (University of Cambridge), Wendy Mead (Open University)

Answers to questions from the group:

What is the best way to do systematic searching on ProQuest databases?

Combined search functionality is available under advanced search and is the best way to do systematic searching on these databases. Some databases allow thesaurus searching which can also be used. There is no single thesaurus, and not all databases have them – it depends on the publisher who owns the content and whether they have created, and are maintaining, their own thesaurus. Cross-searching was suggested as an option but the group commented that this was not as robust an option as searching each database individually. ProQuest commented that content could be tagged more broadly to assist with inter-disciplinary research.

What are the prices and processes for FE colleges wanting to purchase eBooks via Safari?

Safari is priced in two ways – whole file or current file. ‘Current file’ includes recent books while ‘Whole file’ contains everything. Institutions can buy or subscribe to either current or whole file, or use the pick and choose model for individual titles. The process for ordering is the same as it was previously – just contact your sales rep and they will progress. The most popular model is to pick and choose – books can be swapped in and out (although a book has to have been in the library for 30 days before being swapped) and can have various numbers of users, so it is flexible. One institution has the pick and choose model and users can request a book be purchased, however there is no way for the institution to know who made the request and so can’t inform them when the purchase has been made. ProQuest will try to amend the form so the home institution has an email for the requester. ***Please note: since this meeting, the form has now been updated so when a user requests a title there are now fields that request the user’s name and email address.*** The concurrent user limit for a book at the moment is fifteen at any one time - this is a restriction by Safari not ProQuest, but ProQuest will continue to ask for higher user allowances.

Usage statistics

- a) Ability to download COUNTER JR1 reports by product rather than platform

This will be implemented in a future release, but no date is available as yet. This is more information than COUNTER requires but ProQuest has had feedback requesting this functionality from several users and have included the request in its prioritized queue. ProQuest asked the group how interested our institutions are in getting reports in XML and what ProQuest can do to reduce workload in the usage stats work flow. All members to feedback from their respective institutions.

b) JUSP (Journal Usage Statistics Project)

The group asked ProQuest if they would be willing to participate in JUSP, as a straw poll of JIBS members had indicated that the group would like ProQuest to be involved. ProQuest is happy to work with JUSP in an effort to meet customer needs.

c) DB1 COUNTER report anomaly

As this issue was specific to the University of Brighton, SL is liaising directly with ProQuest

d) Duplicate titles within COUNTER reports

Sometimes print and online records of the same title are on a report which gives a false effect. Confusion can also be caused when a journal changes its ISSN or title as this causes unintended duplication which needs to be removed. These are beyond ProQuest's control but they suggested the possibility of aggregating titles together to reduce duplication. The group felt that this would be useful as the report would be clearer for non journal specialists (eg Subject Teams) to understand. The group acknowledged that this was not a problem limited to ProQuest.

Update on integration of ProQuest products with third party Resource Discovery Systems (RDS)

ProQuest did some customer research last year and found that RDS integration was very high on customers' agendas, so this has gone up in terms of ProQuest's priorities. A quick poll revealed that the Universities of Birmingham, Salford and Nottingham had Primo, while the Open University and Stirling had EBSCO, and the University of Brighton are in the market for an RDS. ProQuest are currently loading their material into Summon so that RDS should have full coverage in 2013. ProQuest also recently announced a [partnership with OCLC](#) for common customers. It was commented that EBSCO have provided a patch so users can search their material in Primo (the API/EBSCO adapter) and ProQuest were asked if they could provide something similar. This issue was also raised about Dialog databases not being cross-searchable with the rest of the platform – this is being considered by ProQuest.

Update on RefWorks

The new RefWorks portal (RefWorks Community) has been launched, and is aimed at end users and admins. There is no link to the portal within the product yet but it will be available soon. The 2,000 reference limit has been removed on the new version of Write n Cite (WnC), and there is also faster synchronisation between Word and WnC. A new version of WnC is being created for shared computers so RefWorks will automatically log off after a certain time (auto-close). The old version of WnC will be supported until December 2013. Other improvements in the new version include – folder view in WnC and better editing capabilities. Improvements scheduled for the first quarter 2013

release are: better usage reporting; improved functionality for Ref Grabbit; removal of the group code (uses IP recognition instead, Shibboleth users are unaffected); a complete overhaul of RefShare; ability to add and manage comments on citations. Scheduled for later in 2013 – introduction of citation authority file to allow smart import feature (auto-completion of added citations). ProQuest asked the group whether the ability to specify which fields were imported into a RefWorks record was important – no one in the group had been asked for this functionality by users but it was felt that it could be useful.

What are ProQuest's plans for EBL (Blackwell's eBooks)?

The acquisition of EBL by ProQuest is ongoing, but the intent is that the two platforms will be merged and will take about 18 months. The President of EBL will move to ProQuest to help with the platform merger. The relationship with Blackwell's will continue, and EBL content won't be on ProQuest's platforms until the merger of platforms is complete (although it is currently findable and searchable on Summon).

Can ProQuest invoices be in Sterling?

Ebrary subscriptions can now be invoiced in Sterling but perpetual access items cannot as yet, but ProQuest will investigate further.

Update from ProQuest

The September platform update went ahead as planned and included – Athens migration to Shibboleth Open Access (for customers who are currently using Athens); IE9 now better supported; output formats have been updated so DOIs can be exported; help files have been updated for non-English languages, publication title is now in bold in the record so easier to scan and view. Product specific enhancements include – PsycTESTS is now available; MLA has had improvements made to make data more discoverable; Vogue has improved image indexing. Publication searching has been improved as journal specific fields have been removed from book records which have volumes; a 'browse featured content' option is now offered to highlight material which users may not realise is there. In the end user interface of ProQuest databases, new filters are also available so results can be narrowed by full text; peer reviewed; scholarly journal – where previously the user had to start a new search and would lose any previous filters that had been applied. There are now links to ProQuest Dissertations and Theses material in other databases for example a thesis found in PsycINFO will now show a full text link to the thesis if the institution subscribes to PQDT.

AOB

ProQuest asked if the group would be happy to circulate questionnaires to the full JIBS group for feedback to help ProQuest improve their products. CR agreed and ProQuest will circulate material when it is ready.

ProQuest also asked the group if they thought that users preferred a single platform to search many databases, or to search each database individually. The group replied that it depended on the user and also on the information literacy that a user may have received, so ideally both options would be preferred. The subject and level of study or

research are big factors – and it was agreed that undergraduates often prefer to search a lot of material all at once while researchers often prefer individual databases.

ProQuest commented that various databases would be migrated over onto the Academic platform in the near future and the group were asked to check with their institutions about LION specifically, and whether its specific features are important enough to carry over to the new platform (which will take longer) or whether they are not very important (in which case they can be removed and the migration can happen sooner).

The group raised American Newspapers as a database of interest to go in a JISC deal, and ProQuest are happy to consider it and follow up with JISC as needed.