

# Notes from sherif Proquest Enhancement Group held 17<sup>th</sup> December 2020.

## 1 Attendees

### • Sherif member libraries

- Adam Edwards – Middlesex University London (Chair)
- Amanda Quimby - University of Birmingham
- Michelle Perrott – University of Northampton
- Rachel Scott – University of Reading
- Sarah Davies – University of Nottingham (Minutes)
- Sarah Lowe - University of Brighton
- Wendy Mears – Open University

### • Proquest/ExLibris

- Cristina Blanca Sancho
- Jed Gilmore
- Martin Büscher
- Rebecca Ursell
- Robert Bley
- Scott McCarthy

## 2 Apologies

- Gavin Brindley – Coventry University
- Helen Monagle – University of Salford – resignation

Helen is now standing down from her place on the group and so a replacement is required. **Action Adam Edwards to advertise this in the new year.**

## 3 Welcome to guest sherif members

- Louise Koch [L.Koch@mmu.ac.uk](mailto:L.Koch@mmu.ac.uk)
- David Lockley [D.Lockley@salford.ac.uk](mailto:D.Lockley@salford.ac.uk) covering for Helen Monagle for this meeting

## 4 Summon and APA7th – University of Huddersfield

- When are Proquest going to update Summon to APA 7th please? Ongoing case open via our Library Systems Manager but no news as yet.

**Response Robert Bley:** Custom citation styles will be addressed in (summer?) 2021, although trying to do APA sooner. Await more news Jan/Feb 2021. **Action: ExLibris**

## 5 Dedicated process for requesting titles as ebooks that are currently only available as print - Manchester Metropolitan University

- At the moment, we have to write to our normal customer services rep with requests and then often don't hear back from them. As we're getting more requests for titles as ebooks but not finding them, this would be helpful in expanding the ebook repertoire.
- Could Proquest set up a process where we could view progress on requests? E.g. request form / page on Oasis or a dedicated email for requests, available to anyone with a Proquest or Oasis login.

**Response Rebecca Ursell:** Liaised with Coutts. Sought clarification; If the form is in Oasis as well as eBook Central, is the request to make an ebook available on other platforms too? Agreement from the Group that improved ability to track progress to support academic liaison is desirable. **Action Louise Koch: post on Ideas Exchange.**

## 6 Matters arising from the minutes of the previous meeting held 26th June 2020

**6.1 Requesting official contract for a new resource, particularly multi-year agreements – University of Birmingham:** No timeframe yet but will get into development process. Action: Proquest

**Update Jed Gilmore:** Proquest does not use a contract management system. Works at order level; no concept of an institutional portfolio. However, can do this manually on request. Agreement in Group that it would be useful to have a view of everything an institution subscribes to. **Action Amanda Quimby: post on Ideas Exchange.**

**6.2 Proquest eBook and Franchised partners – Middlesex University:** Clarification provided around the franchised partners and how students gain controlled access to resources from other providers. Issues are licensing and giving access to a portion of subscribed materials to particular users. Coventry has a license extension for ebook central content. Rebecca will investigate. Action Rebecca Ursell.

**Update Rebecca Ursell:** Outlined a new form defining authorised users and the circumstances under which institutions can give access to subscribed content. Confirmation checklist to ensure students meet criteria. Includes a section approved by Proquest lawyers around access conditions. Is the form clear and does it capture the pertinent points? **Action Adam Edwards: Share form and provide feedback by 15<sup>th</sup> January 2021 [Form shared 5.1.21]**

**6.3 Deduping Academic Complete – University of Nottingham:** Also thinks there are workflows they can help with to make process less cumbersome. Take offline. Action Rebecca Ursell/Sarah Davies.

**Update Rebecca Ursell:** Colleague Louisa has been in touch with Jenny Hill, Acquisitions Librarian at Nottingham. **Carry action forward to June 2021 meeting.**

**6.4 Community Zone updates area – University of Nottingham:** Log this as a bug in Salesforce. Action Sarah Davies

**Update Sarah Davies:** Case has only recently been raised. **Carry action forward to June 2021 meeting.**

**6.5 O'Reilly ebooks collection – Open University (Wendy):** Advised to send examples to O'Reilly Support. Proquest interested in seeing extent of the problem. Rebecca taking granularity issue back. Action Rebecca Ursell

**Update Wendy Mears:** No further issues but won't be promoting this product. Impermanence of the content makes it unsuitable for OU's purposes. **Action Proquest: Feedback to O'Reilly**

## 7 ProQuest and ExLibris updates

- Slides shared after the meeting

## 8 AOB - None

## 9 Date of next meeting: June 2021 - online