

Proquest Enhancement Group – report to AGM 2023

Wendy Mears - Chair

The group had two online meetings in 2023, on 23rd June and the 2nd December.

The takeover of ExLibris Proquest by Clarivate appears, thus far, to have had little effect on ProQuest products and services, although there will be some changes over time.

- Adam Edwards retired from his role as Chair and passed the baton to Wendy Mears, a long-standing member of the group. Adam supported sheriff in a number of roles, and this group is extremely grateful for his constant good humour and deft chairing skills.
- We welcomed a new member to the group, Elie Vicente Tsarouhis, from SOAS.
- We continue to invite as guests to the meeting a representative from any library raising an issue. This is very beneficial as that library can explain the context and answer questions and hear the answers first hand. Direct follow up conversations are easier and – judging from updates in subsequent meetings – resolution is improved.
- Online meetings continue to save time, money, and carbon. They facilitate wider representation from different departments within ProQuest and improve communications.

The group continues to work well. I am very grateful to Proquest and ExLibris colleagues for giving up their time to meet with us and accepting sheriff as a critical friend. Every meeting has a list of improvements delivered or in the pipeline, some of which are the direct results of the productive conversations enabled by the enhancement group.

My thanks to all the sheriff members who make up the committee for their work in making this a success.

Wendy Mears

Chair – Sheriff Proquest Enhancement Group.