Minutes of the ShERIF CIS User Enhancement Group

26th January 2017

Present: Emma Delaney – *Chair* – Faculty Librarian, UWE Bristol
Simon Alcock – IHS Markit General Manager, UK Local Products
Jonathan Silver – IHS Senior Product Manager for CIS
Ruth Wilkinson – NBS
Simine Marine – Serials/Systems Librarian, Architectural
Association
Ian Badger – Learning & Teaching Librarian, University of the
Creative Arts
Emily Stock – Liaison Librarian, University of Sheffield

1. **Welcome and minute taker**   **Action**

   ED welcomed new members and outlined the remit of the group.
   ES agreed to take minutes.

2. **Actions from the last meeting – 9th February 2016**

   Section 3. CIS update – feedback on how students resolve
   designs or work on construction forensics. Given the change of
   committee membership it was agreed that feedback on this
   specific issue is no longer required.

   5. Discovery solutions – see agenda item 6

   6. Membership – now complete

3. **Update from HE**

   UWE Bristol (ED)

   There is continued emphasis on moving toward digital
   collections. Print journals are largely no longer available and the
   feasibility of moving to online books only is being investigated.
   Librarians are encouraged to explore alternative options with
   module leaders if an ebook is not available. The initiative is not
   being driven as a cost saving exercise but rather as a selling
   point for students. The library is continuing to provide support
   for wider academic skills. Time allocated for workshops has not
   been increased so some databases do get a smaller mention.
   With this in mind it helps if the platforms are intuitive to use.

   University of the Creative Arts (IB)

   IB is working closely with colleagues to deliver students skills
   workshops in conjunction with other services. Professional
   practice colleagues are promoting CIS all the time. IB
   concentrates more on other platforms during workshops as they
   take place when students are concentrating on researching
   academic sources for assignments. The library still has a mixture
   of print and electronic resources but there are budget pressures.
   Statistics are becoming increasingly important in collection
   management. Areas of course development include robotics,
   BIM, creative coding and a new module covering architecture

interiors and set design.

<u>University of the Creative Arts (SM)</u>

As part of her role SM runs research skills sessions for students. They are usually an hour in length and cover lots of content including Ebsco to support assignments. More time is needed and students often find different access points for resources confusing. CIS used to only be available on computers in the library but it is now available more widely via the library catalogue. It is hoped that this new access route may also help improve usage figures. Robotics is a new subject area within technical programmes in addition to 3D printing. Print resources are still kept at the library.

<u>University of Sheffield (ES)</u>

A combination of factors has meant that the budget for material is particularly tight this year. ES meets students at the beginning of their studies for a brief introduction to library services and then again as their studies progress for project preparation / literature review workshops. CIS is demonstrated to Civil and Structural Engineering students. The Library has recently undergone a restructure and now includes specialist teams to support open access and research data management. The University has recently developed a new Learning and Teaching Strategy. Key themes include working across boundaries and encouraging students to learn outside of their disciplines. New and varied modes of study are also being explored with flipped learning, webinars and blended learning.

4. **Feedback from HE**

<u>Punctuation and use of basic / advanced search</u>

ED noted that the basic search and advanced search produce different results depending on where punctuation is placed. The Architect's Pocket Book was used as an example. RW will investigate this further.

RW

<u>Boolean</u>

ES asked where it is best to use Boolean searching if at all. RW explained that Boolean can be used within the basic search box but not the advanced search option. Help notes will be clarified for best use of Boolean.

RW

<u>Openly accessible direct links to documents</u>

SM noted that the direct links to documents produced by downloading to Excel do not push users toward IHS authentication. Documents can be openly accessed by anyone with the link. The problem was confirmed during the meeting and will be investigated. Use of WAYFless URLs was discussed. WAYFless links are specific to an institution and enable users to access subscribed content direct. SA asked if it would be possible for SM to provide more information about use of

JS/SM

SM

JS

WAYFless links to help development in this area.

Option to reset password details

ES explained that the option to reset your MY CIS password is not currently generating an e-mail to the user. JS will investigate.

5. **CIS update**

IHS Markit merger

SA outlined the background to IHS merger with Markit financial services which took place in March 2016. There will be changes to shared services but no major changes to CIS. A new platform is being developed (Engineering Workbench) which moves towards enabling the user to search institutional holdings in addition to subscribed content. There was discussion regarding market use of CIS. CIS is still the lead product for IHS in terms of the construction industry. There is a minimum price for CIS and although it may not be used by smaller companies it is used by many top architectural firms in addition to local authorities. It is a product that students will see as they move into employment. CIS includes access to content from 503 publishers.

CIS demonstration and update

JS noted that there had been a major refresh of the platform over a year ago and it now includes more personalised and collaborative features. CIS has also been optimised for mobile use. Users do need to register for a CIS account to be able to make use of MY CIS and collaborative tools. Developments are being introduced each month rather than larger updates every six months. Documents can now be saved to named project folders, details exported to Excel and watch alerts created. The option to share folders to reflect the more collaborative way in which people work will be soon be released. The CIS homepage will start to look different and include promotion of MY CIS features. Positive feedback was given about the new interface of CIS. Although project folders will be useful for live demos and workshop tasks the difficulty of encouraging students to sign into another platform was noted.

Standards and links to the BSI shop

If a BSI standard is not available in full text within CIS there is an option to include direct links to the BSI shop on the abstract page. This option is not the default and needs to be selected from search options. ED noted that it would be helpful to include links so that students can find out if the full text is available elsewhere within institutional library collections.

Interest pages

Interest areas (areas that have been flagged as being of high interest by CIS users) can now be watched. Users need to log into MY CIS and select to watch from the Interest overview page. A weekly e-mail will be sent updating users on the status of

documents.

<u>NBS briefing</u>

RS explained that the briefing has moved from being a pdf document to a web page. The format is more interactive and allows freedom of content and links to videos. It also provides recommended reading with links to CIS.

<u>NBS create</u>

SA asked if any users were currently making use of NBS Create. The software requires a separate subscription and representatives were not aware that it is being used within their institutions.

6. **Discovery Solutions Progress**

Due to staffing changes this is an area that did lose a little momentum. A request has been put forward by a client to integrate CIS content in the EBSCO discovery service. A meeting has taken place to take this forward. This is being seen as a trial and data has been provided to establish if progress in this area is possible. A decision will be made regarding further develop in this area once the trial has been completed. There are currently concerns regarding access to content (particularly standards) and the suitability of metadata. ED noted that BSOL content is discoverable. RW asked if discoverability has been researched **ED** by group members and if it would be possible share any knowledge in this area. ED offered to ask colleagues if there is any knowledge that they could share. There was some discussion around whether discovery systems are always the best solution. Although not all content is discoverable it was generally felt that there is an expectation by users that information is accessible from one place rather than many different access routes. It was noted that once in employment students may need to access a number of different platforms.

7. **Referencing – RefWorks/EndNote export**

<u>Exporting document details to reference management software</u>

SA asked where in CIS it would be best to locate the option to push results to reference management software such as EndNote. Two options were given – the option to push the details of multiple entries from search results and a link from an individual document abstract page.

<u>Exporting to ris or csv file formats</u>

The option to export details to a ris or csv file format was **JS/RW** discussed. This generic file could then be imported into any reference management software. ED noted that ideally this file would bring with it a link that takes you back to the original document / record page. It was felt that this may be the best option and more investigation work will be carried out to explore this further.

8. **AOB**

ED asked if it would be possible to make changes to the IHS access page that currently provides the initial "view product" link to CIS.

SA asked about changes to pricing in relation to Jisc bands. Not all representatives are in a Jisc band and most are not directly involved in managing subscriptions. It was felt generally that price increases incurred may be cancelled out by other platforms being slightly reduced in price.

Date of next meeting – July/August 2017

Eduserv Chest (Nicola Tricker)

- You will note that I am referring to Chest rather than Eduserv. This is because their new director instigated a restructuring (don't they all!), and whilst Chest will still be under the Eduserv umbrella, it will have its own separate website – which you may well already have been informed about, at www.chest.ac.uk . This is to make the Chest content easier to find and navigate; the Eduserv website was certainly a bit cluttered and you needed to know your way around it. The website currently looks pretty much the same as the old Eduserv one at the moment but that is due to change, and at some point there will be a redesign and a relaunch. Jenny and Nikki survived the restructuring, you will be glad to know.
- Nikki is no longer Nikki Green, having married her long term partner – she is Nikki Rowe now (Nikki.Rowe@chest.ac.uk). Also Jenny's email is now jenny.carroll@chest.ac.uk .
- Also they are looking to cut costs by moving from Bath. As you can imagine rents are high in Bath, and they have a new landlord who wants to raise them higher. So, despite their current building being very pleasant and well-situated, it seems a move to Bristol, where rents are a bit lower, is on the cards. New premises have been obtained – somewhere near Temple Meads, I think, so actually it will make it easier for me to get there than to go to Bath – and the move was being discussed for either just before Christmas or in the new year. Watch this space. One of the outcomes of that is that many of the Eduserv and Chest staff live on the wrong side of Bath to get to Bristol easily, so it is likely to involve staff working from home much more than they do currently.

Update from ProQuest: Adam Edwards:

- Adam Edwards is now chair
- RefWorks User Days: The ad hoc group is now reporting into the sherif Proquest EG, so as to give it some continuity.   RefWorks asked we meet every 6 months as the product is still having major work done to it.   I've coordinated this and we now have meetings set up on 1/12/17 at Glasgow Caledonian, a possible meeting on 18/6/18 at Royal Holloway University of London and December 2018 at the University of Central Lancashire.

- RefWorks product: Probably the area of most concern for PQ customers. At the moment it is being spun as Undergraduate ready, with postgraduate ready in 2018. This of course reflects the far too early release of the new version which is still not as good as the legacy version for Phds.
- There were details questions on a number of products discussed following a request to sherif users for issues.
- Next meeting is on 5th December 2017 at the University of Birmingham. We look forward to seeing the new library.
- ASSIA – Abstract in downloads:
- At the last sherif Proquest EG, we discussed ASSIA, in particular the need for abstracts to be downloadable.   Proquest asked for examples of where this is important to research, so please can sherif users with ASSIA assist me with this?
- EBook Central time out issues:
- If anyone is experiencing this problem, raised by two member libraries, please can you pass on the specific examples to Proquest so they can investigate.