JIBS IHS – 09 September 2011

Present: Keith Devrill (KD), Louise Graham (LG), Roger Hines (RH), Frances Hyde (FH), Ian Johns (IJ), Elizabeth Simpson (ES) and Keith Wilson (KW).

Chair: Roger Hines

Minutes: Elizabeth Simpson

1) Minutes of previous meeting

These have already been passed around the group and these have been agreed.

Additional comments on the minutes:

- The survey targets those with a personal account every year, IHS has a less wide-ranging survey that other users (such as educational institution who do not have the option for a personal login) can get access to. They try to poll all their subscribers, the questions are about attitude and also quality questions. This helps to set their performance targets.

- Is it possible for IHS to do a student survey? Would it be possible to do something on the website as students often get 'survey fatigue' and so universities do limit the number of surveys that are sent round in order to ensure that they fill in important surveys such as the National Student Survey.

- KW would like a brief of what can be done.
  Action RH, LG, FH and ES to create this.

2) Software and systems

KD: CIS, there is a change; *Coming soon* toolbar will now be called *Just in* – this lists the new publications coming in. It will take you to the bibliography page as the full text might not be ready yet.

AOB issue raised (LG) How have the documents been provided to IHS? There was a specific query about the JCT 2011. RICS had said it would be October 2011, but CIS wouldn't be available until Nov 2011.

KW – this depends on the agreement with the publishers e.g. they might be hard copies which are available in October 2011 but not electronic, it might be embargoed, it might need bibliographic data adding. KW met with JCT yesterday and in November they should have the specimen forms (date of publication can very often be wrong) Within 14 days the supporting guidance should be up there. Old contracts will still be valid if they have been started before October 2011, and so these will still be kept.

3 ways to getting new info

- Advance notice so can be prepared for its arrival

- Normal publisher notes tools

- Infomixer (?) used extensively to look at publishers rights.

Sometimes CIS has a spider behind publishers website to mine new data. This means IHS are proactive rather than waiting for information to be delivered. IHS have critical partnerships which they meet with quarterly where they get advance notification – this is considered privileged information.

Developments on CIS

KD the search engine is being developed and CIS will be getting filters on the search results page. However, this has not been fully decided but there is a planned timetable for development. The existing search engine has to be replaced so there will possibly be beta testing at the end of April, - this will not be done with clients

LG, RH, FH & ES were concerned about the order of filters and how the filters can be undone
Action – to email KW with any preferences
Action - KW to send screen dumps at the alpha stage of testing

OHSIS developments

KD - Platform is being upgraded (see minutes of last meeting) and 70,000 entriesare to be keyed into the new database. The change will occur early to mid 2012 and it will enable people to see the history relationship of documents. People will also be able to enter data on to their own publications – the data is unique to their account.

RH - There is not a big take up for this from academic subscribers as they use other methods to communicate such information to students e.g. through their virtual learning environments.

KD – the watch lists cannot be used with Athens. Cannot register to use them if using e-z proxy at present, it is possible with other databases
Action: KD to see if this is possible.

Resource discovery systems

RH – no news on this

KD – dilemma much the same as last time as CIS has much broader use than educational establishments. A lot of information is accessed via the homepage so needs thinking about how to incorporate this.

KW - also expressed concern that this was dealing directly with commercial companies and not through JISC. It is not impossible to get records compatible with MARC21, again would rather do this under auspices of the client, and not 3rd party suppliers.

RH - students will need to use CIS in industry so they may not benefit entirely from discovery services.

3) Maximising student use of IHS services

At the end of September there will be a big publicity campaign (win an ipad) which will go to all university subscribers. Who is the point of contact that IHS have at the University? Not often the Liaison Librarian – perhaps someone in accounts? Does this mean that the information does not filter through?

RH – name of OHSIS doesn't help promote it as it doesn't really describe all the content.

4) Gathering student feedback

Covered in section 1

5) Usage statistics

(LG) is there any way to access more indepth statistics as the present statistics don't tell us what people do with the information. Also, can we get statistics more regularly?

KD – UK stats have to go through sales reps, but we can access them anytime. Can only look at what has happened on an account level – can't get down to individual user level.

When OHSIS gets upgraded they will be able to provide more detailed information about usage statistics

KD – should we include a Harvard reference on things?
RH - a lot of universities use different styles of referencing, and different variations even when they use Harvard

6) Chair and membership of the group

RH is stepping down as chair of the group, it was agreed by the group that FH would take over.

Action: FH and RH will find another member to be on the group.

7) AOB

LG - the length of time it takes to publish a document. This was covered in section 2.

8) Date of next meeting

March 2012