Sherif EBSCO Enhancement Group
22 June 2021

Meeting Theme: eBooks

Meeting: 14:00-15:30 (BST)

Present:
Kathryn Halfpenny (KH), University of Liverpool – Chair
Beverley Delaney (BD), Open University
Helen Buchanan (HB), Imperial College London
Nadine Edwards (NE), University of Greenwich - Minutes
Sarah Robbins (SR), Lverpool John Moores University
Geraldine O'Beirn (GO), Queens University, Belfast
Tom Vause (TV), Leeds Beckett University

Steve Giannoni (SG), EBSCO Information Services
Caroline Zappasodi (CZ), EBSCO Information Services
Kara Kroes Li (KKL), EBSCO Information Services
Stine Rasmussen (SR), EBSCO Information Services
Michael Napoleone (MN), EBSCO Information Services

1. **Apologies for absence:**
   Kerry Hadaway, (KH) Southampton University
   Susan Craig (SG), University of Sunderland
   Emma Hollinshead (EH), Aston University

2. **Welcome and Introductions**
Caroline Zappasodi, Kara Kroes Li, Stine Rasmussen and Michael Napoleone from EBSCO Information Services were invited to the meeting to update the group on eBooks developments.

3. **Minutes of the previous meeting, 4th March 2021 & Matters Arising**

   BD – how do we publicise information about enhancements? Look at this in early 2022. Create a survey for Sherif members. Chair will look at this later this year.

   Chair had asked about the roadmap. These are usually set 3 months in advance. To be discussed in this meeting.
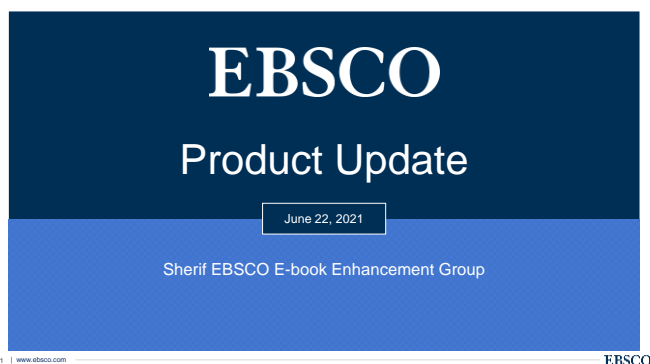
   1. **Meeting Theme: eBooks**
      i. EBSCO Mobile App)
      ii. eBook Developments from Product Management Team
      iii. Enhancements & questions from Sherif institutions

   EBSCO Product Update

Caroline Zappasodi
Kara Kroes Li
Michael Napoleone
Stine Rasmussen

Click on slide below for Powerpoint presentation

Demo EBSCO Mobile App / Michael Napoleone
- Search is the same as using the desktop interface.
- Users can share, save and view.
- Read the eBook directly in the app.
- Users can see checked out titles and previously expired titles.
- Checked out titles can be read online.
- Users can change text size, scroll pages, search within the book.
- Users can navigate to Table of Contents and specific pages.
- Viewing experience resumes from the point a user previously reached.

Currently users can download and read EBSCO eBooks in Apple App Store and Google Play Store. The desktop app will replace Adobe Digital Editions entirely.

Q. (NE) Can users read and view without checking out each title in the app? We have downloads switched off.
A. No, not yet but this enhancement is on the way.

EBSCO eBooks Management Options
- Turn off downloads for individual titles or the entire collection.
- Ability to set download controls by title, collections or customised collections.
- Additional controls for 3 User licenced titles.
- View eBook holdings by usage, turnaways etc.

We can now upgrade licences in GOBI.

Open Access eBooks

It's a fragmented picture, making it difficult to evaluate usage and usefulness and confirm the quality of what is available.

- Open access monographs are not treated consistently by publishers.

- Open access eBooks are discoverable in GOBI. It is clearly stated they are free online, so no prices are displayed.
- EBSCO want to work with as many publishers as possible to ensure they all treat open access books consistently.
- The aim is to standardise fulfilment as well as discoverability.

Streamlining workflows is a good thing for libraries.

Q. (NE) Would a consortia be able to download one set of open access eBook MARC records for all libraries in the consortia?
A. Yes, free OCLC records will be available.

EBSCO Integration with Talis Aspire

GOBI reading list checking (Stine)

2. Any other business

3. Date & Theme of Next Meeting
   (Theme will be Discovery, proposed dates Oct/Nov 2021)

Enhancements & questions from Sherif members

Product area	Theme	Details	Questions & Enhancement Suggestions
GOBI	Pricing	Pricing of ebooks can change between obtaining a quotation and a few weeks later when an institution goes to place an order. EBSCO honours the price set by the publisher. They will honour the price quoted.	• Can EBSCO/GOBI honour the original price if a screenshot of the original pricing is provided? • The Group would like to understand why prices can increase so quickly. Does GOBI use algorithm logic where is sales are high, pricing increases?
GOBI	Pricing	Charges on open access books e.g. from UCL Sometimes there is a minimal fee set by the publisher. E.g. UCL Press. EBSCO aim to have all OA title listed at £0 price.	• Why does GOBI charge a fee for these?
GOBI	Pricing	Need discounted pricing to be displayed. Institutions using other ebook aggregators find that	• Is display of discounted pricing in development?

		those vendors do display discounted pricing. Institutions report that they need the discounted pricing to assist with accurate budget planning and correct raising of purchase orders / invoice matching. The lack of this functionality on GOBI can actually deter institutions from using the service & prefer to use other aggregators who do display the discounted pricing.	• If yes, when might we see this functionality? • If no, this enhancement is strongly recommended
GOBI	Integration with Talis Aspire	Some institutions report they have to leave the Talis tenancy to check pricing in GOBI for ebooks. Other book aggregators have developed integration with Talis Aspire showing pricing and licensing options.	• Please give an update on the development of integration with Talis Aspire (and any other reading list products) • Are there planned dates for release of Talis integration? • Can the product team provide details of how the integration will look?
GOBI	Licence Upgrades	The ability to upgrade licence on previous GOBI eBooks purchases. Already in place. Upgrades can be purchased in GOBI. Institutions are charged the difference between what is owned and the upgrade price. The upgrade will then be enabled.	• E.g. The option to upgrade an existing single or 3 user licence to unlimited users, would be beneficial. Institutions report having this functionality available in other eBook aggregator purchasing platforms.
EBSCO eBooks	Hold Information	Ability for institutions to see which titles have holds on as a method of determining if further licences need to be purchased. Holds apply where institutions allow downloads. Title Usage Report also includes holds information at title level.	• Possible enhancements to manage this could be the ability to run a report to identify eBook titles with holds, or email notification to the institution when a hold is placed by a user