Sherif EBSCO Enhancement Group

Wednesday 6 April 2022

Meeting Theme: EBSCO Enhancements 11-12.30

Present:

Kathryn Halfpenny (KH), University of Liverpool – Chair

Susan Craig (SC), University of Sunderland - Minutes

Helen Buchanan (HB), Imperial College London

Nadine Edwards (NE), University of Greenwich

Geraldine O'Beirn (GO), Queens University, Belfast

Emma Hollinshead (EH), Aston University

Peter Reid (PR), Bath Spa University

Sarah Robbins (SR) Liverpool John Moores University

1. Apologies for absence:

   Beverley Delaney (BD), Open University

   Kerry Hadaway (KeH) Southampton University

2. Minutes of the previous meeting, 22nd June 2021 & Matters Arising:
   The minutes of the previous meeting were agreed, subject to amendment of the list of attendees.

3. EBSCO eBooks: Review of Developments and Enhancements

   KH to update EBSCO Enhancements & Issues list as logged in June meeting and communicate with EBSCO regarding progress.

EBSCO Platform	Issue or Enhancement	Description	Reported /Requested by	Status April 2022	Action
EBSCOhost Collection Manager	Enhancement	Improved user interface	General enhancement	Improved user interface in ECM is now	Enhancement completed

				live, including upgrading licences at title level	
GOBI/Talis integration	Enhancement	GOBI ordering functionality to be integrated in the Talis Aspire UI	Multiple institutions	Integration not yet live. U of Liverpool provided further feedback on the need for ISBNs to be displayed in integration	Request update on progress & planned go live date from EBSCO
GOBI	Enhancement	License upgrade functionality	Queens University Belfast	License Upgrade now available in ECM. Not yet available in GOBI interface. Automatic upgrades can be set up in liaison with EBSCO	Request update on functionality in GOBI
GOBI	Enhancement	OA ebooks - planned enhancement for GOBI & ECM to show OA titles in 'your collection'		OA Monographs from the following publishers now available to order in GOBI (not ECM) Bloomsbury, De Gruyter, Duke UP, EBSCO eBooks, John Benjamins, JSTOR, Manchester UP, Project	Request update on functionality in ECM

				Muse, Taylor & Francis, World Scientific	
GOBI	Enhancement	OA monographs from, T&F, OUP, CUP in GOBI (including metadata services)		EBSCO OA Ebooks Collection now available to select in GOBI to enable metadata service. Not yet available in ECM	Request update on functionality in ECM
EBSCO Ebooks	Enhancement	The further requirement to register for & install an Adobe Digital Editions, create and log into an EBSCO profile, appears to be onerous and unusable for some of my students and the above is being subject to complaints and requests to obtain texts from other sources such as Vital Source. One institution reported they have switched off the option to download to ADE due to the issues it creates	University of Liverpool / Observations from SHERIF Group	Noted on Roadmap provided in June 2021 that a desktop app will replace ADE entirely	Request update from EBSCO on progress of this enhancement
EBSCO Mobile App	Issue/Enhancement	Some experience of failure to link to content when successfully authenticated & logged into personal accounts	University of Liverpool	UoL & LJMU not actively promoting the App as not confident in it yet	Investigate current App functionality & request expected functionality from EBSCO

4. Enhancements/Issues raised by Sherif members
   - The Google sign in option is problematic for some; particularly due to library staff being unable to carry out user password resets. This adds to a wider concern about using 3rd party sign in.
   - EDS administrators can no longer reset any user passwords, whereas previously this was possible for username/password accounts. This functionality had been useful to respond quickly to students (SC)
   - Issues with exporting results to 3rd parties such as Endnote were reported; including insufficient export limits and error alerts appearing to be more frequent.
   - KH noted feedback regarding recent Publication Finder outage and will share with EBSCO.
   - Information was shared about Health Research Premium Collection – UK Academic edition being available in EDS, in place of the existing package (SC). This incorporates geo-restrictions applicable to the UK market.
   - Issue with EBSCO admin passwords requiring more frequent reset. KH will raise this with EBSCO.
   - Concern about records in EDS not being updated to pick up changes to URLs. KH will raise this with EBSCO.
   - Some colleagues reported switching off their integration with EBSCO subscription agent due to activation inaccuracies (non-subscribed content activated in error and requiring manual deactivation in EDS).
   - Some functionality is missing from the new EDS interface. Subject librarians require Boolean search functionality and are therefore reluctant to switch from the old interface until it becomes available. There is no patron integration. KH to follow up for next meeting

5. November Meeting Planning
   Discovery/linking enhancements (PR). PR has done some work on search precision, with the aim of finding an objective measure to assess the accuracy of providers' metadata and custom linking in EDS. PR will create a summary and ask for feedback from other users by email, using the EBSCO Partners and Sherif Users lists.

6. Enhancement Communications
   Discussion of whether to survey Sherif members to ask how they would like notification of EBSCO enhancements to be communicated to them.
   Suggestions:
   - EBSCO Engineer Blog
   - Discussion of how things are going rather than a sales pitch would be welcomed
   - More targeted communications, excluding products which are not relevant to an institution

7. Any other Business
   None noted

8. Next Meeting Friday 11th November 2-4pm
   Points to raise:
   - Key points arising from previous meeting
   - EBSCOHost outstanding issues and update on enhancement queries