JIBS meeting 15th November 2012

Attendees:
Hannah South (Chair person)
Michael Whitton
Debra Avent-Gibson
Helen Hathaway
Mano Jacob
Newell Hampson-Jones
Maya Heath
Rosmarie Matter
Richard Lee
Angie Wong

Apologies: Robert Bolick, Owen Gardiner, Edith Jacobs

1.   Minutes of the last meeting

The minutes were reviewed as some items still needed to be clarified.

Action: list still continues to be out of date, so therefore it was taken off the website to be updated. To investigate the provision of a new list (RL)

Background was provided regarding the direction of BSI and their support of the BSI website for higher education.

Academic Pricing
To confirm that academic pricing was sent through (RL)

Eurocodes Plus
Academics or individual faculty with Eurocodes interest did undergo training but may need further communication to follow up. This area was noted that it may be of interest in the future.

2.   Agenda Order

As scheduled

3.   Matters arising not on the agenda

Additional detailed discussion regarding licensing items was requested.
A new item arose for discussion about whether standards licenses cover use in laboratories. Licenses did not include the provision of use for facilities management or buildings redevelopment of university/institutions.

BSI will look to come to agreement with JISC on this issue about add-on costs. The current BSI agreement with JISC says BSOL cannot be used for commercial purposes.

Action: Look into this item and review criteria to work with (RM)

JISC Pricing has been revised but there is no association with partner colleges yet.
These could be "add-ons".

Action: Discuss the licensing agreement (NH, RM)

Authentication will have to be adapted for login depending on whether the degree is received from the parent university. Validation should be from Parent University.
This would be an issue when they operate campus' abroad.

The Panel agreed that they have already been contacted regarding the JISC Banding which will be effective 2014.

4.   BSI digital products – team update

Edith Jacobs previously from Online Support has joined as Product Process Manager to support the team and to work across all information services.

New additions to the Digital Products team include:

New product manager – Christina Jackson will be looking after Eurocodes, Green Deal.
Director, Product, Platform & Content Strategy, Publishing – Robert Bolick.
Head of Customer Proposition, Construction – Simon Powell, looking after the specific information needs of the construction sector.
Nicola Harrison will be looking at customer needs for standards development information.

The team's direction will be to look at information and its importance to our customers and meeting their needs. For example through our customer proposition in construction there is the task to understand the transition from academic to professional. Engineering and construction are the areas with development.

5.   Update on Primo/Summon/EDS etc

Primo Central was launched in June of this year. EDS is in progress and is expected to be signed.

Currently Primo searches are not showing up filtered so users do not know what modules they would fall into. As all information is sent over investigation is needed as to how to implement the necessary changes.

Action: To ask whether possible to filter for individual subscription. (RL)

Current users of the system were primarily staff, but not all staff was performing the different searches, full text/bibliographic searches. It was excellent at finding catalogues, but did not always suit the need of Phd research.

6.   Upcoming changes to BSOL

Testing for the migration of BSOL to a new technical platform is currently in progress and the testing team is ensuring that the information that is coming through is accurate.

The changes in designs have all been minor and consist of tidying up the page and navigational.

The Home page is clearer and more information available for a self-help service.

Advanced search page has been changed based on much user feedback and the capacity to progress for future releases with more content available.

The search field has a new feature which is the auto-suggestion and also a search history.

Titles are not used in search suggestions. Auto-suggestion built up based on keywords in bibliographical information.

7.   BSOL and Silverlight

Functionality will still include the Download PDF feature, but also the new Quick View feature.

Quick View allows a document to be opened within the browser. The document is available more quickly and saves time as each page is streamed whilst the document is being loaded.

Silverlight is a browser plug-in built by Microsoft, similar in purpose to Flash, and will enable the Quick View feature.

The system will automatically identify whether Silverlight is available when "Quick View" is selected.

We will assist with each customer's IT department and will be able to send out a link to check if they already have Silverlight. In the event that they have one upgrade occurring only once a year this will have to be handled on an individual basis.

Current BSOL will be able to cater for Shibboleth and OpenAthens for the launch early 2013.

FAQ area is being revised to make it much clearer with new demonstration videos being created.

The feedback from the group was that the design was more intuitive and much clearer.

My Notification has been enhanced to keep up to date with changes to Standards. This can be arranged for individuals at university sites if they wish, or refer this feature to department faculty who may be interested.

8.   Academic Training

Training sessions are available and can be organised by contacting the training team on info.training@bsigroup.com to set up individual sessions at the university.

9.   Any other business

Next meeting proposed for April when Michael Whitton would be chairing the next Panel meeting.