

JIBS meeting 26th January 2012

Attendees: Roger Hines (RH), Helen Hathaway (HH), Hannah South (HS), Michael Whitton (MW), Richard Lee (RL), Renate Walsh (RW), Martin Byron (MB), Newell Hampson-Jones (NHJ), Susan Mckeown (SM), Maya Heath (MH) and Shirley Bailey-Wood (SBW)

Apologies: Vincent Cassidy (VC), Nick Fallon (NF), Owen Gardiner (OG), Edith Jacobs (EJ).

1) Apologies, Welcome and introductions

2) Minutes of the last meeting

HS asked for information on Perinorm. **Action:** SM to follow up.

MARC records project in progress currently – the group felt it was more important that the records be made available for books than for standards. BSI to confirm how difficult it will be to do this for standards once further work is done. MW asked if it was possible to deep link to individual standards – RL confirmed this was possible.

RH asked how things were progressing with the KTP arrangements. SM explained that the decision was made that KTP would be looked at on a case-by-case basis as the needs were so different for different institutions. There was a consideration for putting together an additional percentage price based on JISC banded pricing. HH stated that for academic institutions it makes no sense to have 2 different subscriptions for the same product so an additional percentage price probably makes the most sense.

RH asked about what progress was made for walk-in users. HS asked if there could be a pricing model in place for customers that wanted ad-hoc access. SM explained that there could be a conflict with customers that could access from public libraries. HS asked for a list of the public libraries that currently provide access. The group confirmed that other information services do provide walk-in service. **Action:** list of public libraries to be provided and information on what the limitations are for libraries, which have customers that want this service.

SM asked about partner colleges and what happens when they want to view the system. The group raised a number of problems that can occur, including getting information about what they actually want and the issue of being overseas, validation agreements and providing access. **Action:** SM agreed to follow up with BSI Licensing manager. NHJ suggested case-by-case basis may be the best way forward due to the variation in requirements.

3) Changes to BSOL team

RL explained that NF is leaving and RW will be going on maternity leave in early April 2012. Thereafter any queries to go through RL and SM.

4) Update on Primo/Summon/EDS

RW confirmed that Primo would be up and running from mid-February and EDS was close to trial feed stage as BSI is just going through the final agreement negotiations. Summon is at an earlier stage of negotiation in terms of contractual arrangements.

RH keen to get Summon ready and up and running by June 2012. RW explained that things should hopefully be up by end of 2012, provided the agreement and trial run goes smoothly.

MJ has Primo and will test it out when it goes live – expected launch date is due to be mid-February.

RH offered to test out the Summon offering over the summer if that would help. RH keen to see if BSOL content being added to Summon will have an impact on usage.

SM asked what the best way would be to communicate any news from BSI such as the launch of these services. The group felt that a communication out to the JISC subscription base would be helpful – to the subject contact.

5) BSI Strategy and recent changes (Shirley Bailey-Wood)

SBW explained that Mike Low our current Director is leaving to be replaced by Scott Steedman. SBW outlined that her previous role was to work with the Standards Development team, now as Publishing Director she is looking to build on the next generation of products and develop the Product Development team to further support growth in this area.

6) New offerings from BSI (Wiring Regulations and Eurocodes PLUS) (SM, RW/RL)

RL explained that due to the agreement we have with the IET the Wiring Regs is in a standalone module and not available as part of the other set of BSOL modules. SBW clarified that there is a meeting to take place next week with the IET to further discuss distribution arrangements.

Wiring Regs not available for purchase electronically, only available for subscription through BSOL. The new Wiring Regs module now contains IECs that are not available in any other module in BSOL. SM asked if it would be appropriate to mention this new module onto the JIBS website. RH explained that an email to lis-scitech would be better or a note on the JISC site. HS recommended communication of new offerings (Wiring Regulations module) through JISC.

Action: SM to discuss with JISC.

RL confirmed that the Wiring Regs are not available in electronic format through any other service.

SM talked through Eurocodes PLUS and that a few academic staff have trialled the service so the group may receive queries.

SM in the process of collating feedback from the trialists, but it is not clear yet if this tool would work well as a teaching tool. Currently this product is only available via username and password, which may be difficult in academic institutions. Academic pricing still under agreement, so further information to be sent out to the group once confirmed. The group indicated that EC Plus

would be more likely to be a departmental purchase than a library one given the individual user model/content duplication/nature of functionality.

Action: SM to send through more information on the service following on from the meeting.

7) Academic training (webinars and face-to-face) (MB/MH)

MH explained that the training sessions are still available and that these are advertised in the BSOL newsletter. MH noted that customers that have had the training sessions had marked increased download statistics and had really benefitted from the sessions.

8) New Academic order form (RW/SM)

RW explained that there is now a new academic order form.

9) CIS to BSI direct linking issue

HS has a subscription to CIS and a subscription to BSOL. It would work a lot better for her institution if academic users were able to link through from one to the other. RL explained that CIS is provided by I H S and development of their product in this way is outside of BSI's control.

Action: RL to follow up and mention this to our licensing manager. RH to discuss further with HS outside of the meeting.

10) Feedback from the academic members

RH - No complaints since the last meeting, very occasionally get the cannot connect page, but very infrequently. RH very impressed with the speed that he is informed that BSOL is down if there is a problem. RH stated that he was very pleased with the new search relevance and single search box. RH feels that BSOL is so much better than when the group started.

RH has noticed a lot more students using mobile devices. BSs come out fine on iPads, but poor display on Kindles. Increasingly there is demand for students to be able to view standards on iPhones. RL confirmed that BSI is considering this issue and does track traffic from the different mobile devices. BSI is planning to have a mobile version of BSOL with the intention of this being available in 2013. In terms of Kindle access, it may be possible to provide access to BSOL in this way through epub, but a considerable amount of testing will be required prior to launch.

11) Replacement chair and replacement committee member

HS will be the replacement chair and the librarian at Bristol University will replace RH (Deborah Avent-Gibson). HS to be replacement chair on a 2 year term initially to be reviewed.

12) BSOL developments

RL talked through the new designs for BSOL and the changes from the existing layout to provide more consistency across the whole site. End of the summer holidays (August 2012) is the plan for launch of this new design. RH asked if screenshots could be sent through so that the group could provide feedback prior to launch so changes can be made.

Action: RL agreed to send round the icons to be used in the new designs of BSOL for the group to provide comments and feedback.

Auto-suggest will also be included in the new BSOL – providing suggested search results based on your previous searches and also suggested searches by BSI. Suggested corrections will be included here as well as suggested results.

The new designs of BSOL will split out the normative and informative references for ease of use. Descriptors on the bibliographic detail page will be linked. The group suggested more help text would be useful on the Advanced Search to provide guidance on how the fields work.

RH asked if BSI were considering having a full text search available as a separate search option. RL confirmed that this would be an option going forward.

RL showed the new quick view method of viewing documents in BSOL that will be available in the new BSOL. HS suggested that it would be good to have a download link from the quick view page. Further tracking will be available in the new BSOL to record quick views and downloads. Positive feedback received from the group on the initial viewing of the Home, Search Results, Advanced Search and Bibliographic Details pages.

13) Timing of next meeting

June 2012 would suit the group well.